Business Process Weaver – Automation Please!

P-049639

PeopleSoft RECONNECT DIVE DEEP - VIRTUAL!

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Agenda

- Introductions
- Business Process Weaver Overview
- Solution
- Business Process Weaver Configuration Steps and Security
- Tips and Lessons Learned

Meet the Team



Yuliya Ivanova

Kaiser Permanente

Sr. Business Analyst, Grants & PC

yuliya.y.ivanova@kp.org



Jessica Mann

SpearMC

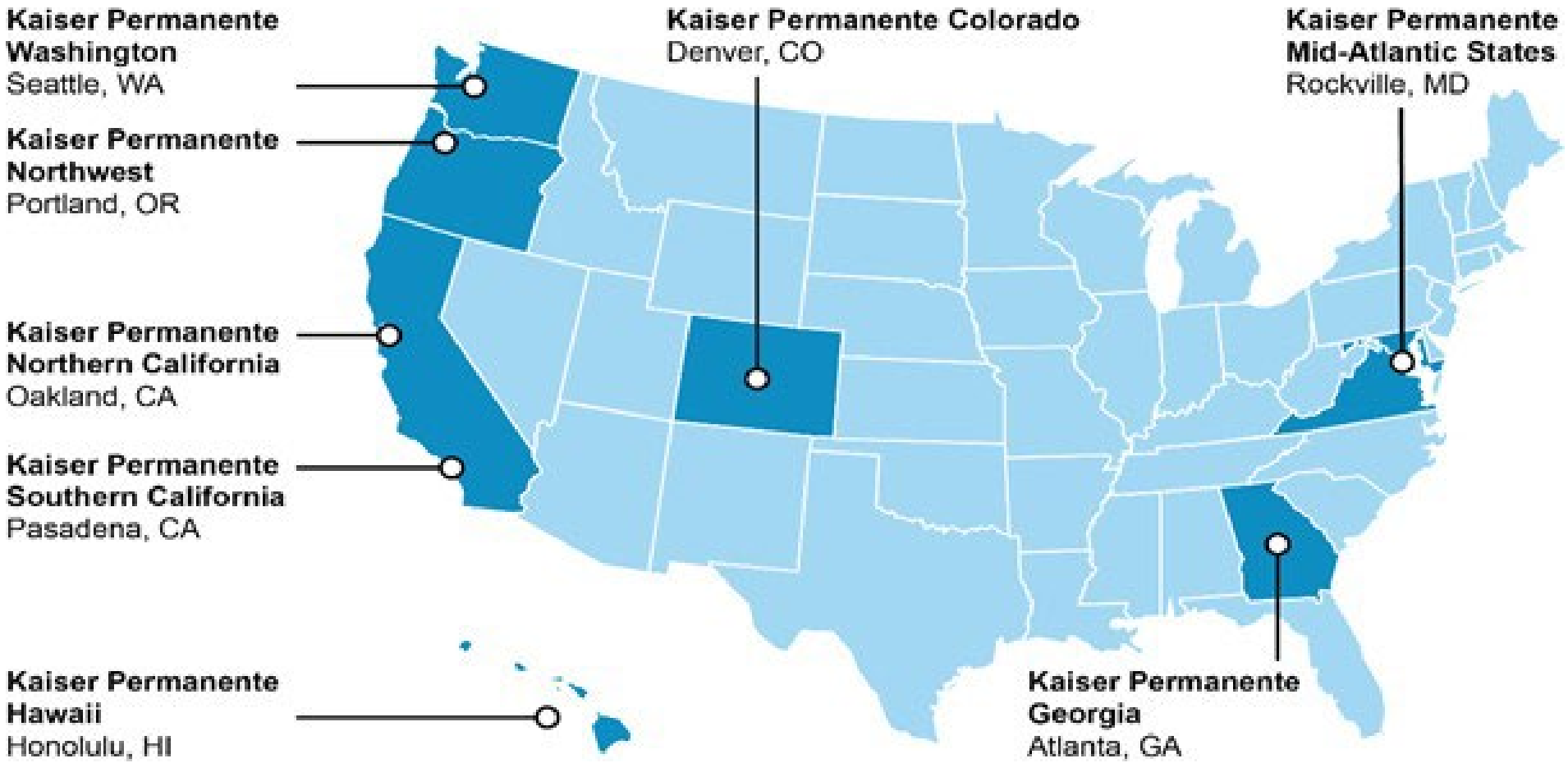
Managing Director

jessica.mann@spearmc.com

Session Overview

PeopleSoft Business Process Weaver (BPW) provides a framework that allows processes (tasks), such as batch programs, to be defined and executed either in parallel or in sequence as part of a business process. Come learn about the functionality and how Kaiser Permanente rolled out the feature as a part of it's recent Billing Automation project.

KP Grants Markets



About Kaiser Permanente

We Are the Nation's Largest Integrated Health System…

23.7 K +
physicians
deliver high-quality care to Kaiser Permanente members

12.6 M
people
get care + coverage from Kaiser Permanente

$93.1B
revenue





217K +
employees
improving the health of people + communities

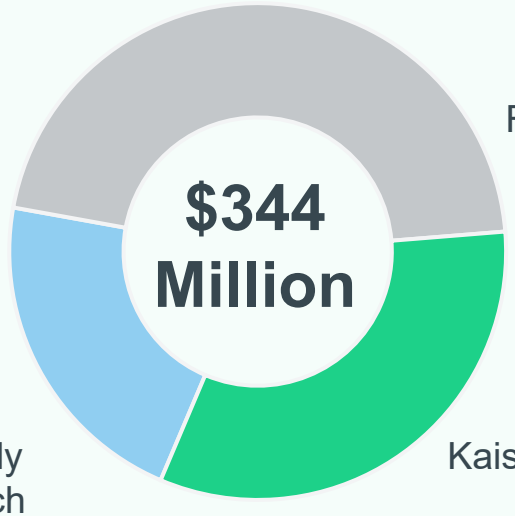
39
Hospitals
+
734
medical offices

65 K +
nurses
are at the center of our care

Kaiser Permanente Research Fast Facts, 2022

Funding in 2022[a]





$161 M
Federally-funded research

$84 M
Other externally funded research

$99 M
Kaiser Permanente support

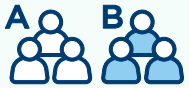
Research Studies Underway in 2022





70%
Other studies[a]

30%
Clinical trials



Research Personnel[a]

180
Full-time research leaders



1,640
Research support staff

Research Publications

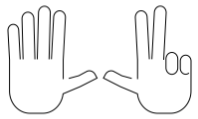
1,980
Journal articles published in 2022



28,100
Articles total since 2000[b]

[a]Refers to the 9 research centers (8 regional centers and KPSOM)
[b]Refers to total count of all articles (research and non-research) from 2000 to the present in the Kaiser Permanente Publications Library available at https://kpresearchpublications.kp.org/

OUR DEPLOYMENTS



STANDARDIZED ACROSS ALL OF OUR 8 REGIONS

900,000

Jobs Processed Monthly

OUR CAPABILITIES

- Systems Strategy
- Systems Implementation
- Governance
- Project Management
- Process Optimization
- Reporting and Analytics
- Production Support

ONELINK BY THE NUMBERS

248,000 Users

Approximately 12,000 employees use OneLink daily, processing over 75 Million distinct financial, supply chain and general support transactions annually

Accounts Payable

Transactions	Amount
9.9 Million	$24.6 Billion

Purchase Orders

Transactions	Amount
4.3 Million	$13.4 Billion

Expense Reports

Transactions	Amount
470 K	$311 Million

sPro Invoices

Invoices	Amount
257 K	$789 Million

FAST FACTS

Production Support Tickets

40,700	39,500
Tickets Opened (Oct 17 – Sept 18)	Tickets Resolved (Oct 17 – Sept 18)

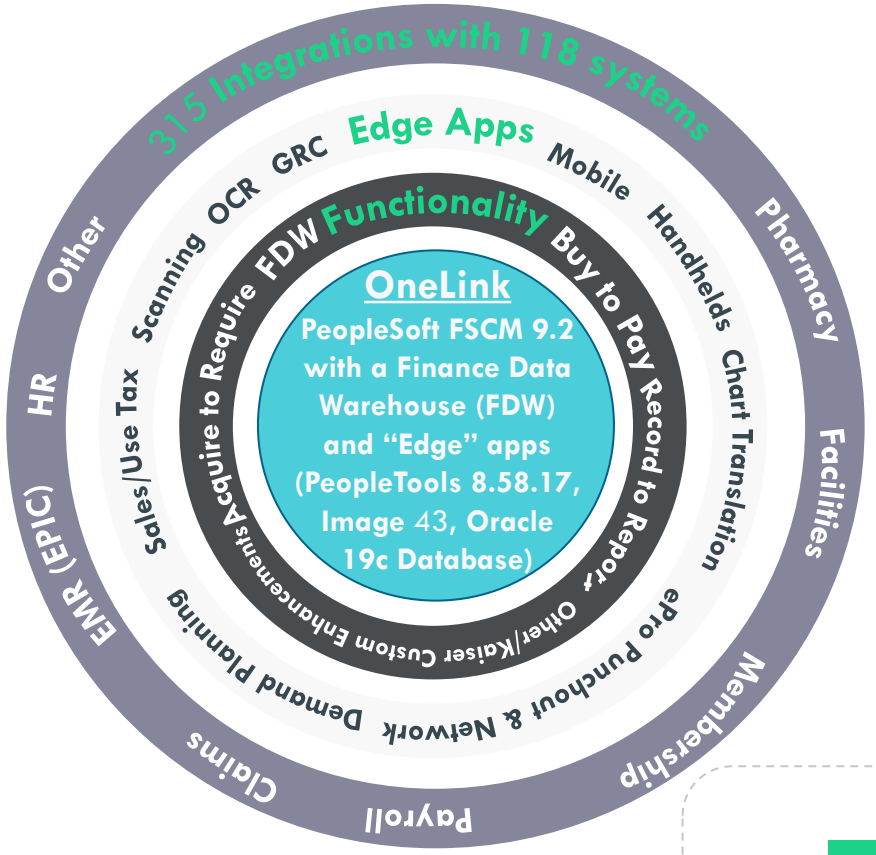
70%
Tickets resolved within 2 days

93%
Tickets resolved within 21 days

99%
System Availability

LARGEST PEOPLESOFT SINGLE-INSTANCE IN THE HEALTHCARE INDUSTRY

OneLink Platform Overview



Platform Functions

Procure to Pay (Buy 2 Pay)
- eProcurement
- Purchasing
- Inventory & Cost Management
- eSupplier Portal
- Services Procurement
- Accounts Payable
- eSettlements
- Travel and Expenses
- Sourcing
- Supplier Contract Management

Record to Report
- Treasury
- General Ledger
- Grants, AR, Billing, Contracts
- Time Reporting

Acquire to Retire
- Asset Management
- Lease Management
- Project Costing
- Commitment Control

Fin. Data Warehouse (FDW)
- Reporting / Analytics
- Cognos

Kaiser Custom
- POU (Point-of-Use)
- FDA (Funds Disbursement Authorization)
- GL Chartfield Translation Tool

Edge Applications

Mobile Apps	Ariba Network; Punchout, PO Dispatch/ Acknowledgement, einvoicing	Vertex (Tax)	AtPar Handhelds Mobile - Inventory	Oracle - Demantra Demand Planning	Kofax/OCR Vignette Scanning/ Travel/AP Processing	CSOS Pharmacy Controlled Substance

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9

Recognition and Specializations

Oracle Specialized

ORACLE | Partner

Since joining Oracle's Partner Program in 2006, SpearMC was elevated to Platinum Partner level in 2017 and to Oracle Applications Managed Partner in 2018.

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SpearMC is an authorized PeopleSoft Resale Partner, allowing us to resell, host and finance PeopleSoft at steep discounts.

ORACLE | *Expertise in* Oracle EPM Cloud in North America

SpearMC is an authorized Oracle EPM Cloud, Analytics and Hyperion Resale and Implementation Partner.

ORACLE | *Expertise in* Oracle Cloud Platform in North America

SpearMC is an authorized Oracle Cloud Infrastructure (OCI) Resale Partner and North America's only PeopleSoft Partner recognized by Gartner for OCI Professional and Managed Services.

ORACLE | Education Reseller

SpearMC is an authorized Oracle University Education Reseller and PeopleSoft Training Provider. We are the sole PeopleSoft Partner authorized to resell and implement Oracle Guided Learning.

ORACLE | Public Sector Addendum

Reflecting our deep domain expertise in state and local government, SpearMC has a Public Sector Addendum in place allowing us to resell Oracle applications and technology to public sector organizations.

SOC 2 Type II Certified

AICPA Service Organization Control Reports — AICPA SOC 2 — Formerly SAS 70 Reports

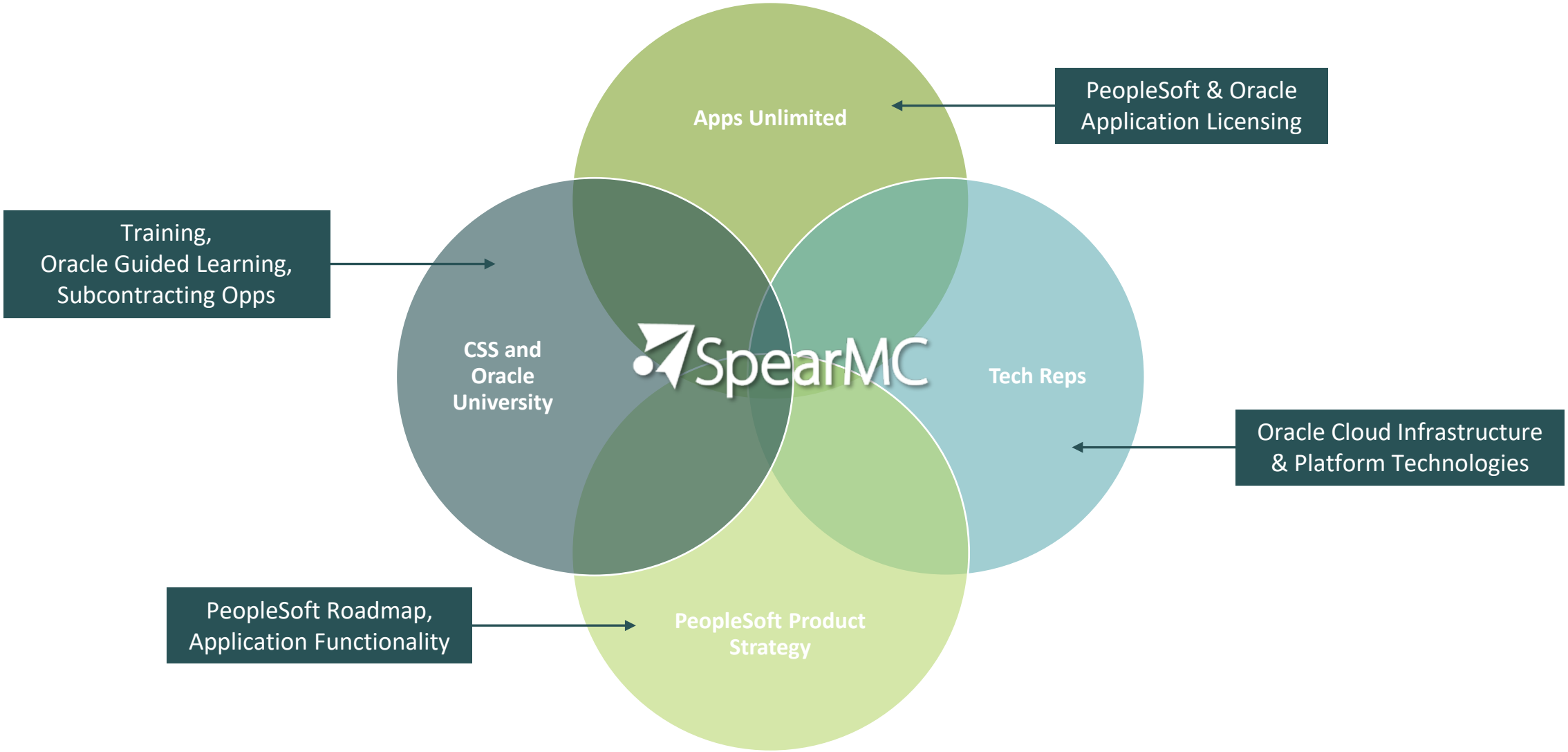
Reduce risk with a partner you can trust. This certification demonstrates our deep commitment to protecting data.

Gartner-Recognized Vendor

Gartner®

SpearMC is the sole featured PeopleSoft vendor in the latest Gartner Market Guide for Oracle Professional Services.

SpearMC Strategy: Positioning with Oracle



Products and Services

HEALTHCARE | HIGHER ED | FINANCIAL SERVICES | PUBLIC SECTOR

SpearMC

Managed Services

Application Support
Testing as a Service
System Administration
Infrastructure Hosting

Consulting Services

Financials and Supply Chain
Test Framework
Human Capital Management
Campus Solutions

PeopleSoft Training

All-Access Learning Pass
Live Private Training
Oracle Guided Learning
Oracle University Reseller

Oracle PeopleSoft

Oracle Cloud Platform

OCI Migration
Infrastructure Hosting
Disaster Recovery

Emerging Technology

Oracle Assessment
Chatbots & Digital Assistants
PeopleSoft Roadmap
OpenSearch Dashboards

Proprietary Products

PTF Testing Grounds
Grants: LCD/Effort Reporting
Supplier Contracts: Authoring
Lease Admin: GASB 87

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You will receive Powerful, Practical Learning Experiences covering PeopleSoft Campus Solutions, Human Capital Management, Financials and PeopleTools:

- Campus Solutions: Advisement, Admissions, Registration, 3C's
- PeopleSoft Systems Administration: Maintenance and Troubleshooting
- PeopleTools Bootcamp, PeopleCode and Object-Oriented Programming
- PeopleTools: Fluid Development, and Integration Broker/REST Web Services
- Reporting: OpenSearch Dashboards (formerly Kibana) and Query

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Scan the QR code to view the full listing of offerings and courses

BPW Overview

- PeopleSoft Business Process Weaver (BPW) provides a framework that allows processes (tasks), such as batch programs, to be defined and executed either in parallel or in sequence as part of a business process.

BPW Overview

P-049838

Streamlining AM Close: Unlock Efficiency with Business Process Weaver

Presented by: Tina Thames,Oracle America: Inc

Date/Time: Tuesday, October 29, 2024, 2:30 pm ET

Join us for an insightful session exploring how Business Process Weaver can revolutionize month-end accounting period close for Asset Management. Discover how automating sequential steps, enabling error reinitiation, and improving communication among relevant parties can enhance accuracy, efficiency, and convenience. Learn how this implementation drives results and streamlines your processes. This session is CPE Eligible- NASBA Eligible

Feature Innovators

Feature Innovators are rapidly deploying the latest strategic features from PeopleSoft. Learn more about the features that customers are using to drive business value.

See the latest trends and insights in the 2024 PeopleSoft Innovators report.

Read the report | Submit a nomination

Tools and Technology | HCM | ERP | Campus Solutions

ERP (Financials, Assets, Procurement, Projects) features

- Business Process Weaver
- Digital assistants
- Fluid eProcurement
- Fluid Asset Tracking
- Fluid Inventory Cost Balancing WorkCenter
- Fluid Supplier Portal
- Lease Administration
- Manage customer contracts in fluid
- Match Exceptions Collaboration Center
- PeopleSoft Insights: Dashboards and analytics

Business Process Weaver

The State of Connecticut

The State of Connecticut has implemented Business Process Weaver functionality to simplify month-end accounting period closing for Asset Management. This has dramatically expedited the task as it eliminates the need for ad hoc individual steps and instead runs them in sequence while also reusing the same process run control and Process Weaver ID. Steps can be re-initiated should they error out after troubleshooting fixes. Relevant parties are notified via email as each step completes. There's an elimination of the possibility that users change data while closing without the need to lock them out or begin the process after hours. And the whole process even pauses at one point to allow the functional team time to update the active accounting periods. Month-end accounting period closing for Asset Management at the State of Connecticut has been made more accurate, efficient, and convenient with Business Process Weaver.

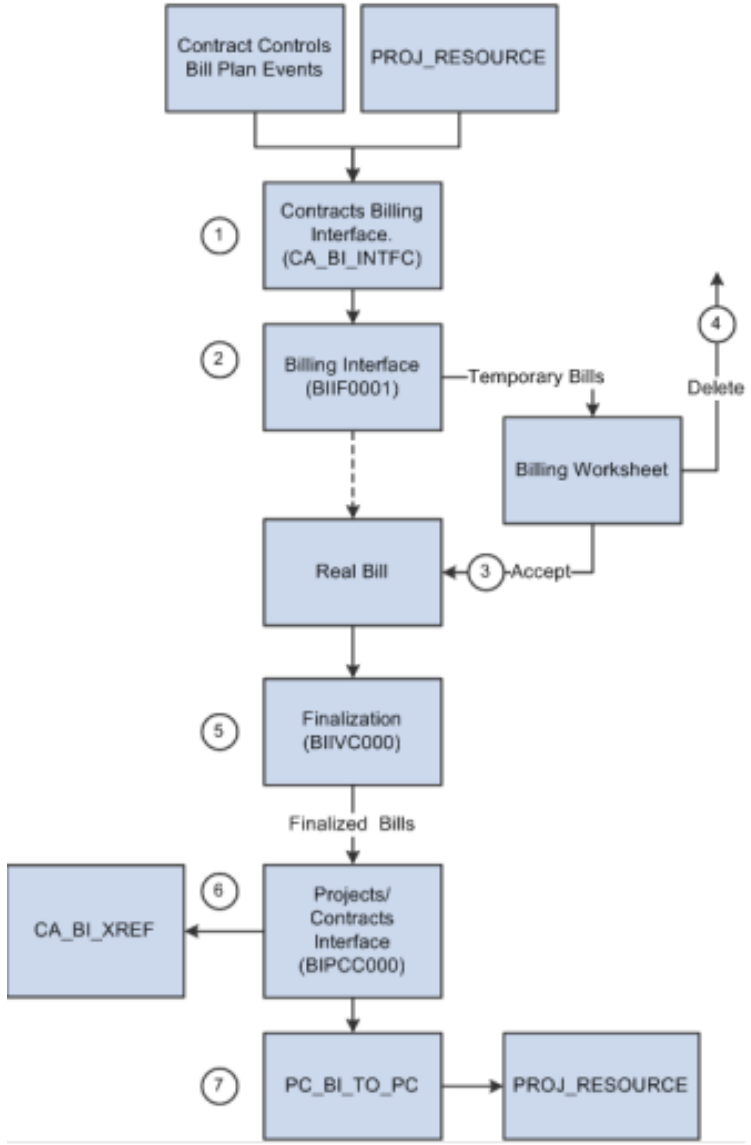
BPW Overview

- PeopleSoft Business Process Weaver (BPW) provides a framework that allows processes (tasks), such as batch programs, to be defined and executed either in parallel or in sequence as part of a business process.

Why BPW?

Business Need

- Grants Billing Process



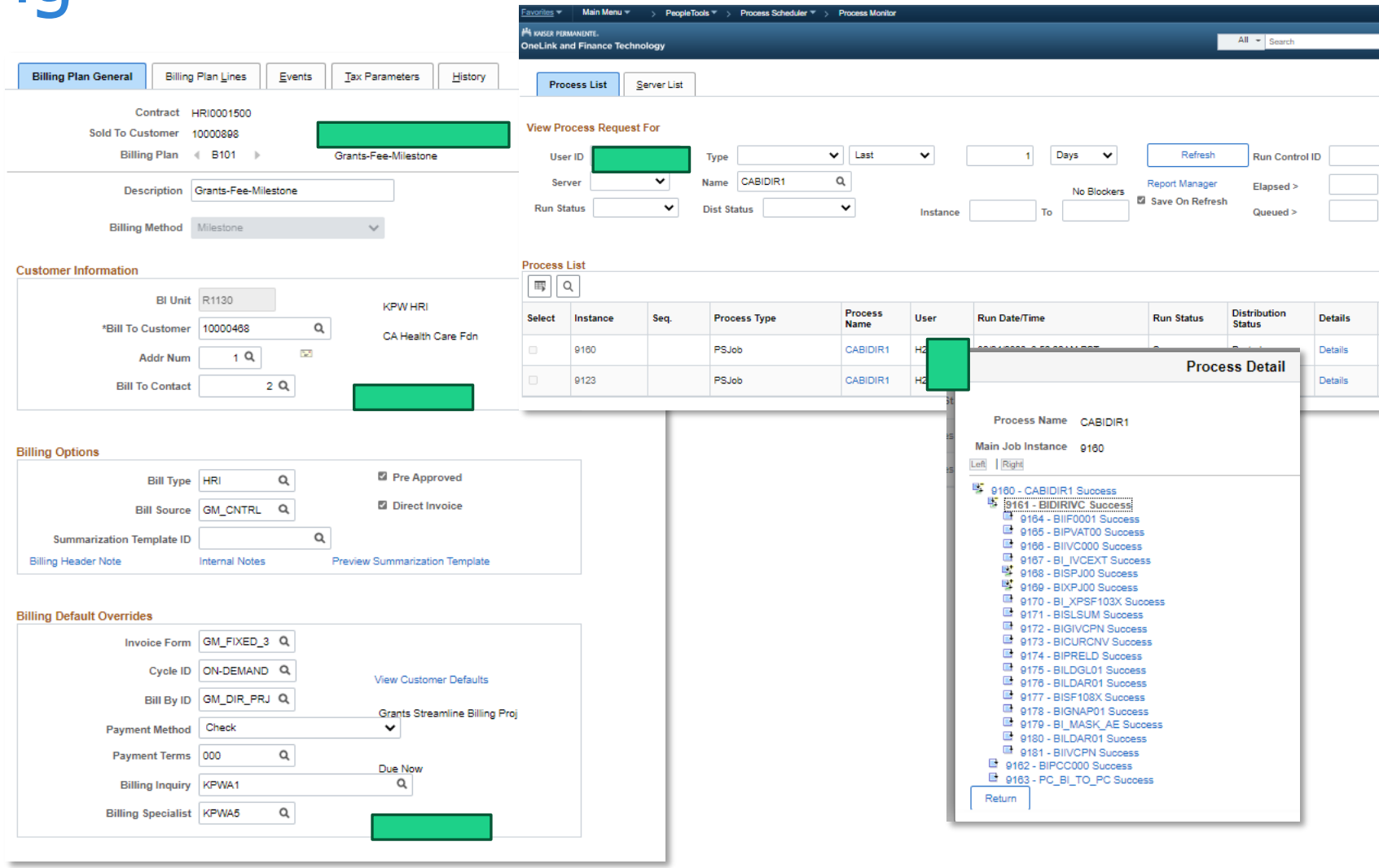
Streamlined Billing

What about Streamlined Billing?

- Streamline Billing delivered functionality will be made available for Fixed Amount Invoicing which allows an invoice to process through all batch jobs once Contract to Billing is initiated

Streamlined Billing

- Streamlined Billing bypasses the billing worksheet
- Streamlined Billing bypasses invoice approval workflow



Streamlined Billing

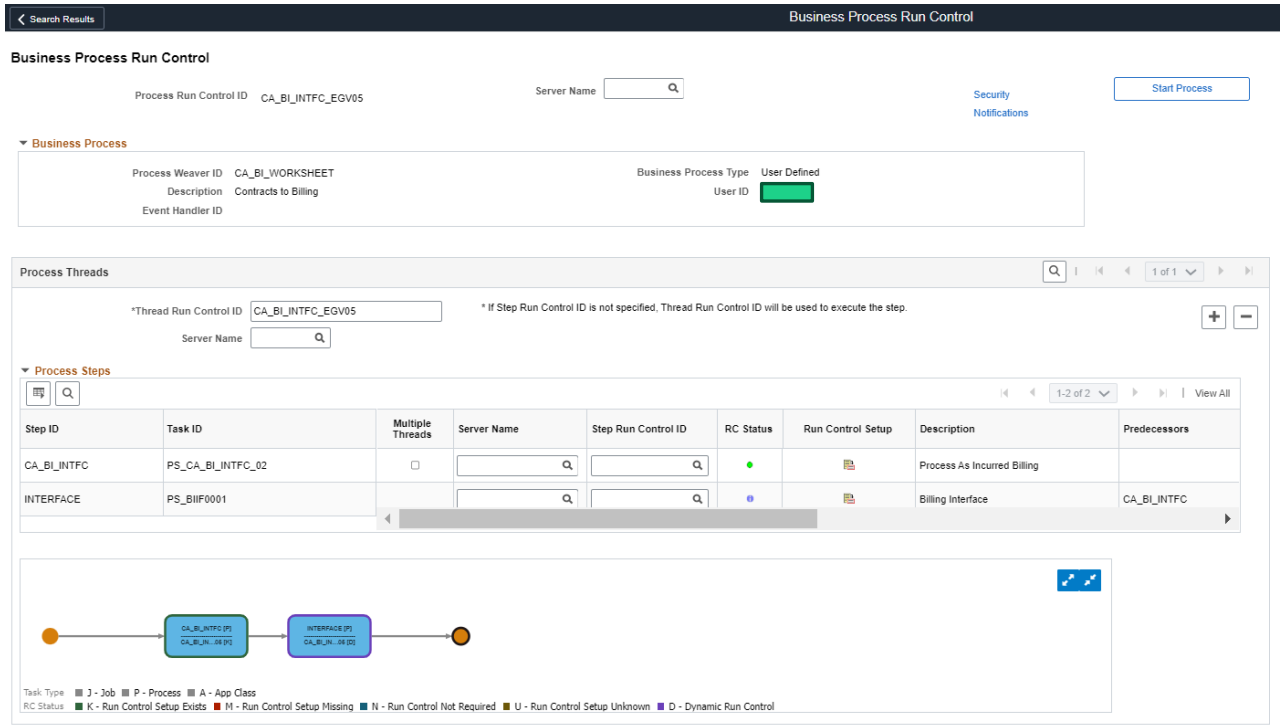
- Streamlined Billing bypasses the billing worksheet
- Streamlined Billing bypasses invoice approval workflow

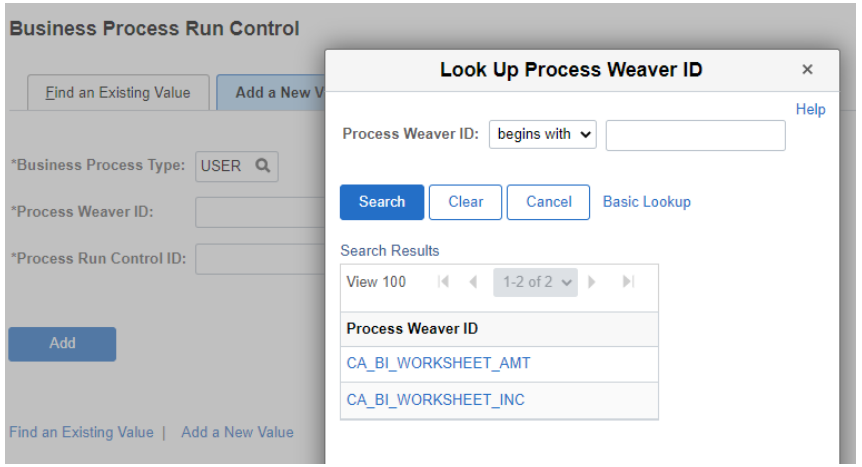
Solution

- Created two Process Weaver Definitions to link together Contracts to Billing and the Billing Interface
  - CA_BI_WORKSHEET_INC (delivered)
  - CA_BI_WORKSHEET_AMT (required small enhancement)

Solution

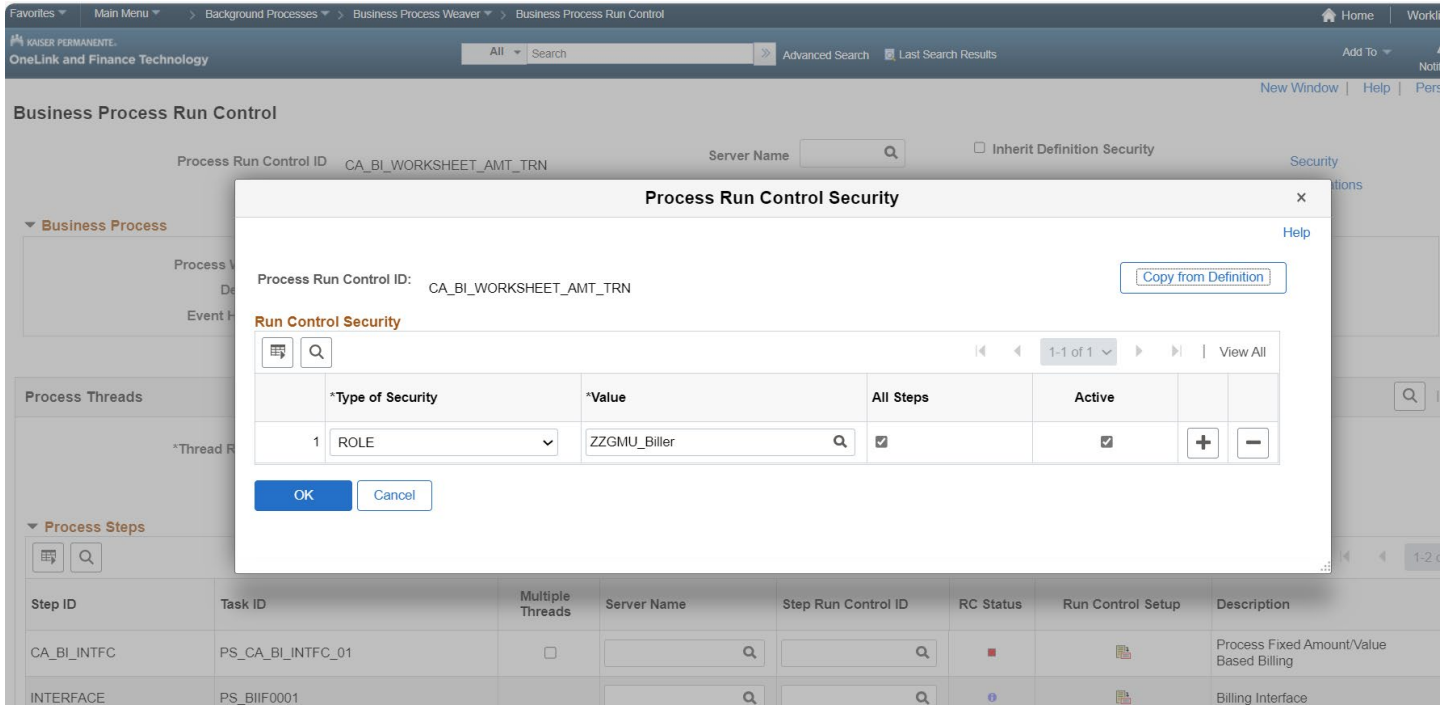
- Background Processes > Business Process Weaver > Business Process Run Control





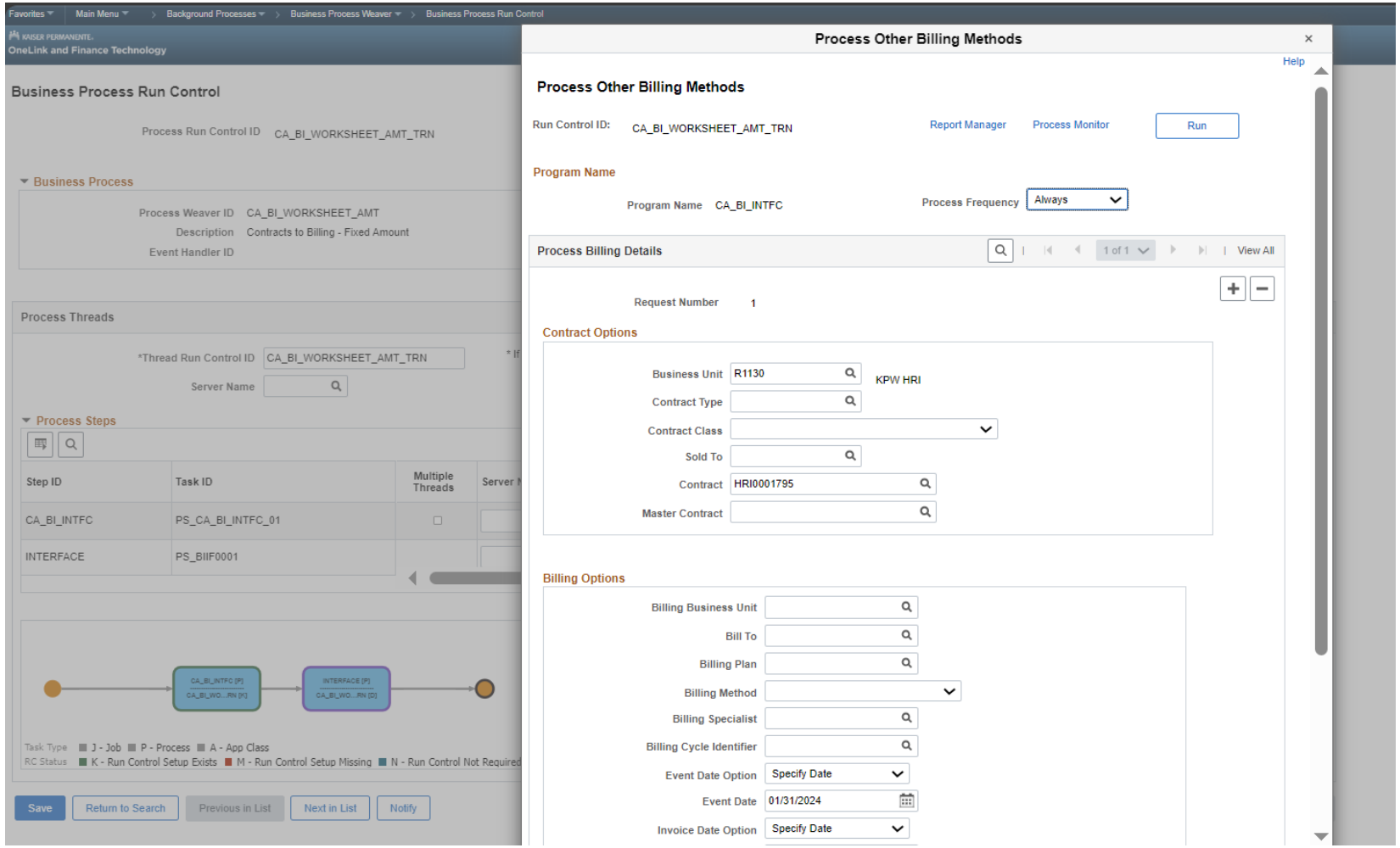
Solution

- When creating a new run control, users must set the security
- Click Security and check “Copy From Definition” so it looks like the below, click OK



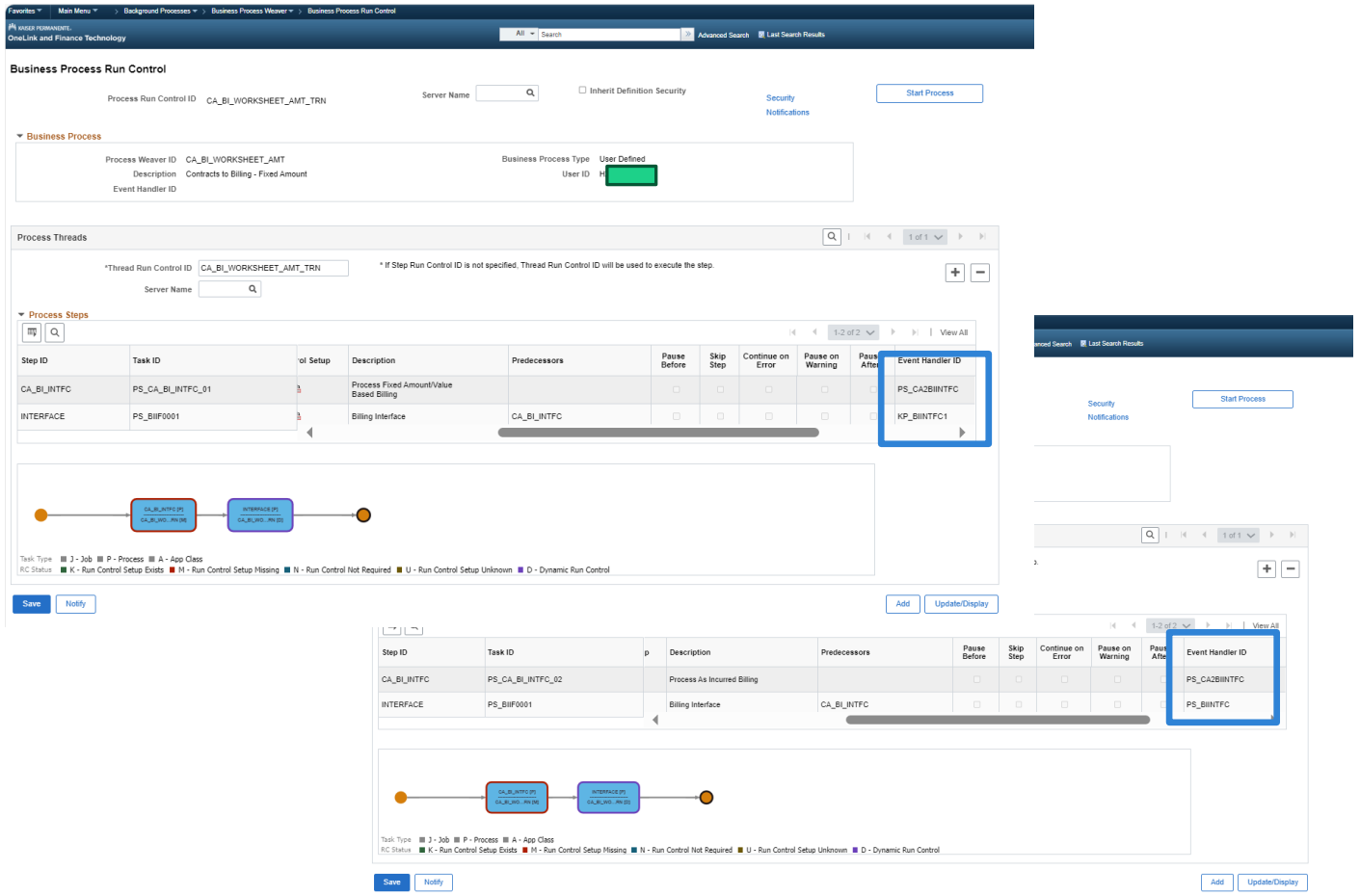
Solution

- Thread Run Control ID must = Contracts to Billing Run Control ID



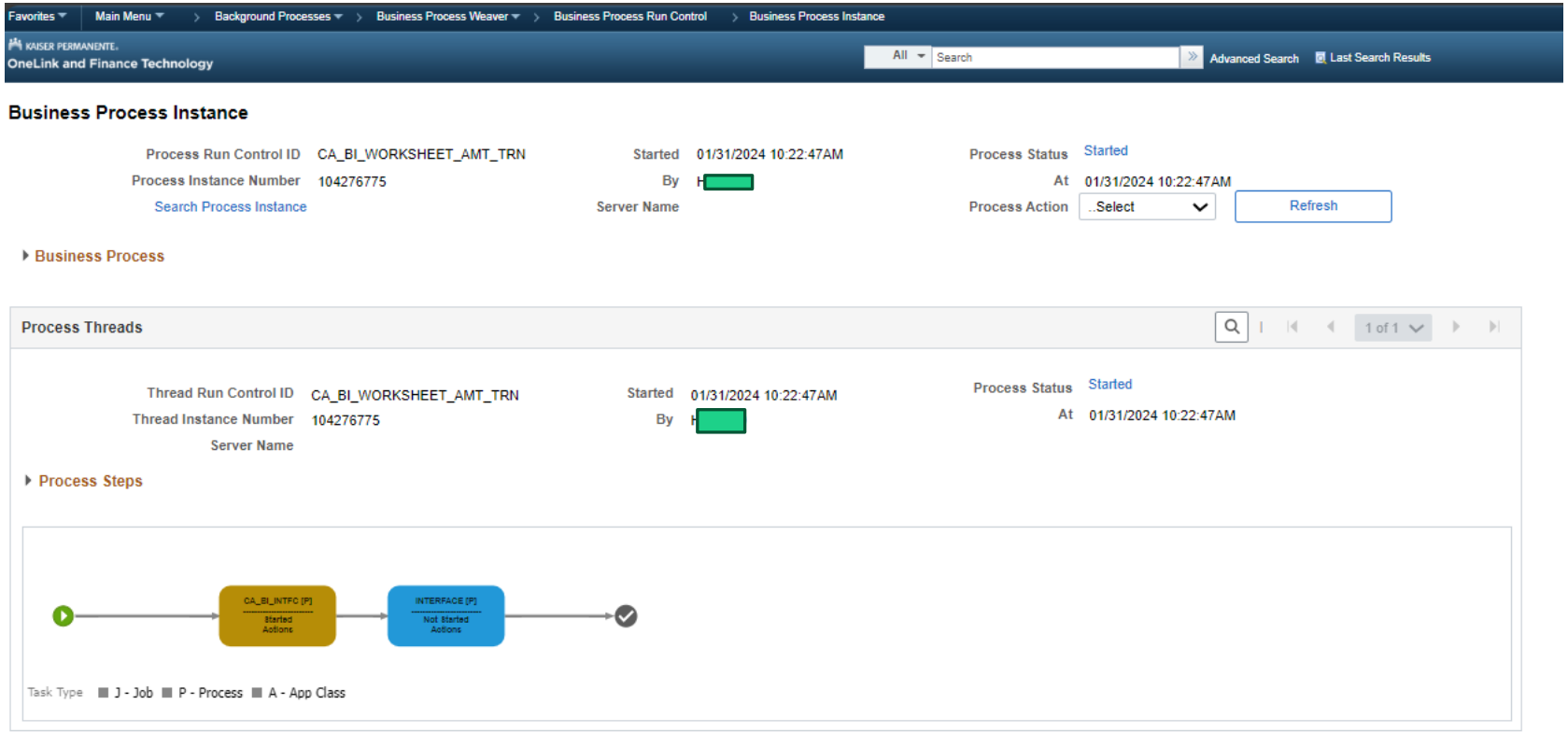
Solution

- INTERFACE does not need to defined. Run Control will be created dynamically
- There is an Event Handler ID defaulted /displayed on both steps - CA_BI_INTFC and INTERFACE



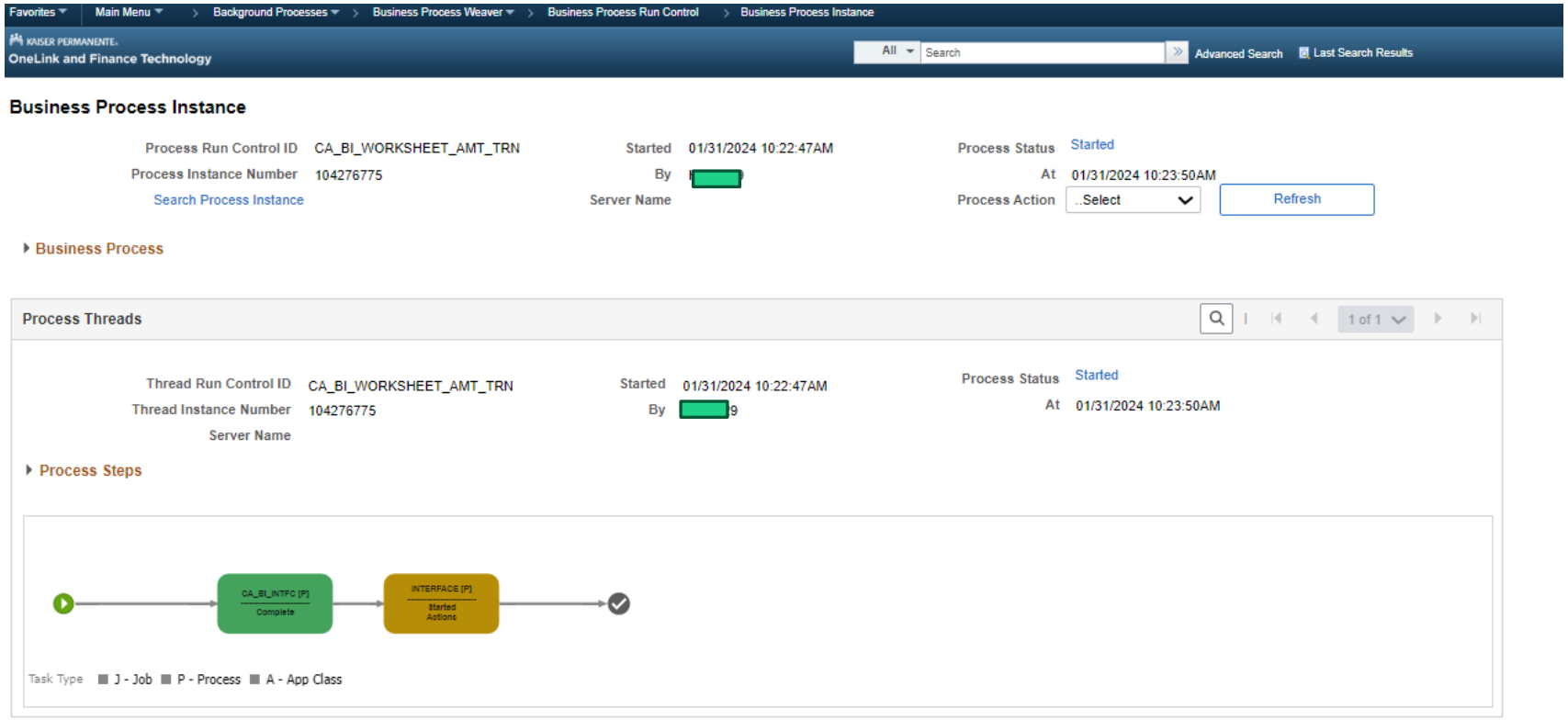
Solution

- Will start in "Started" Status – status is visually represented below. Click Refresh.



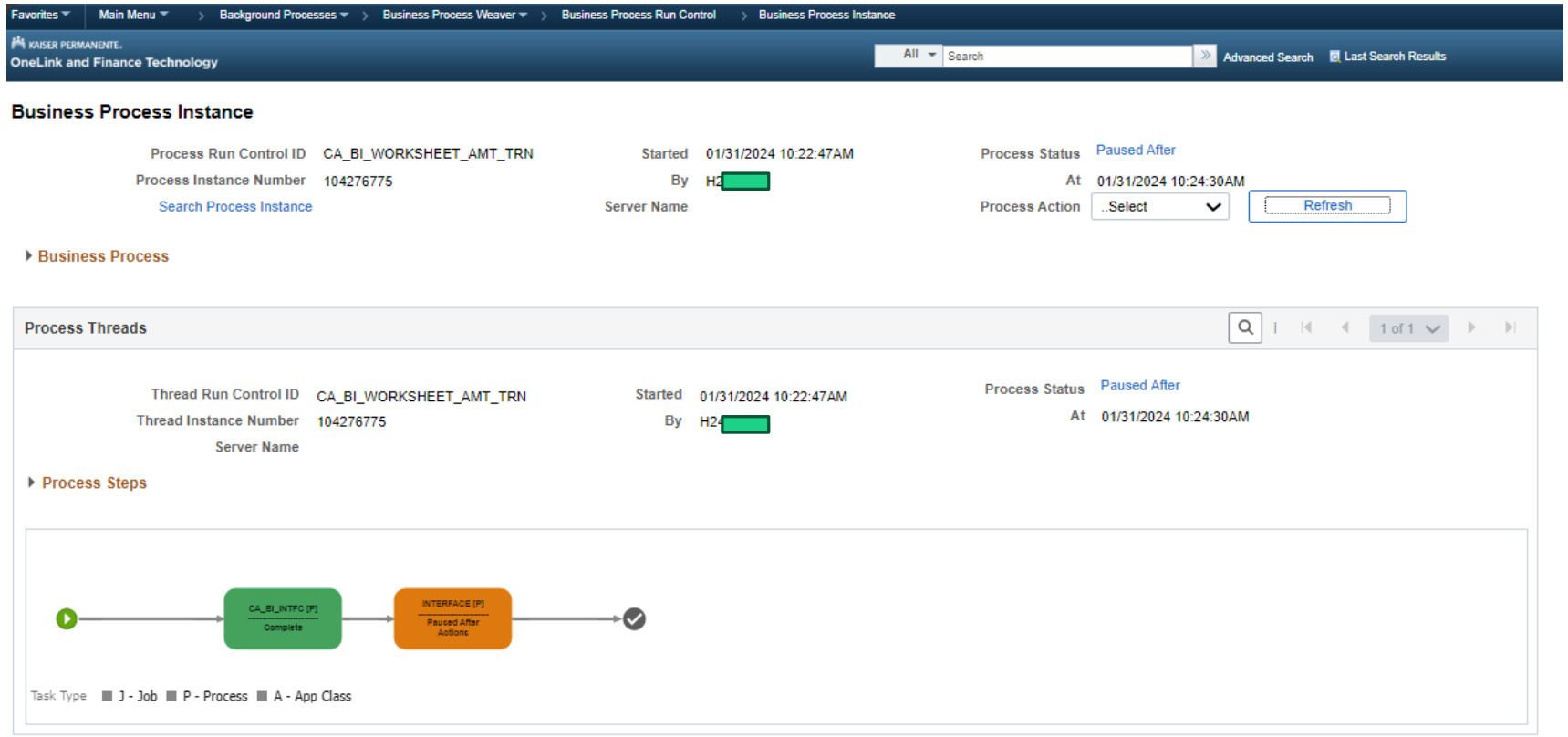
Solution

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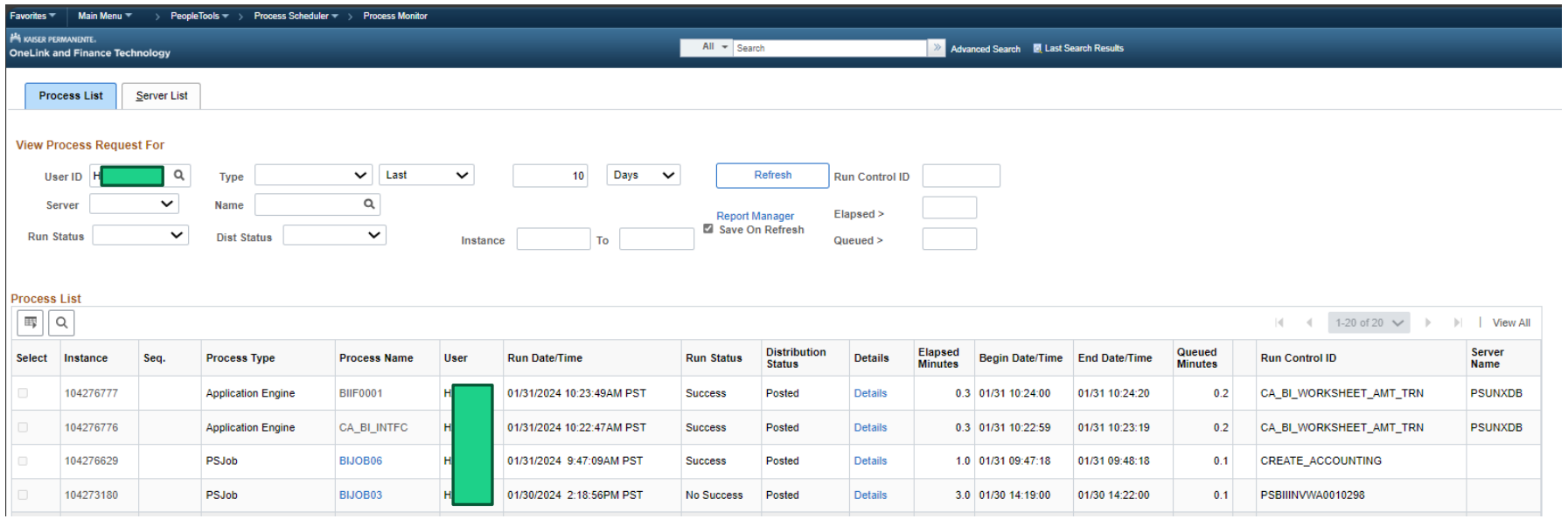
Solution

- Complete and Paused After is expected (since it creates a TMP bill)



Solution

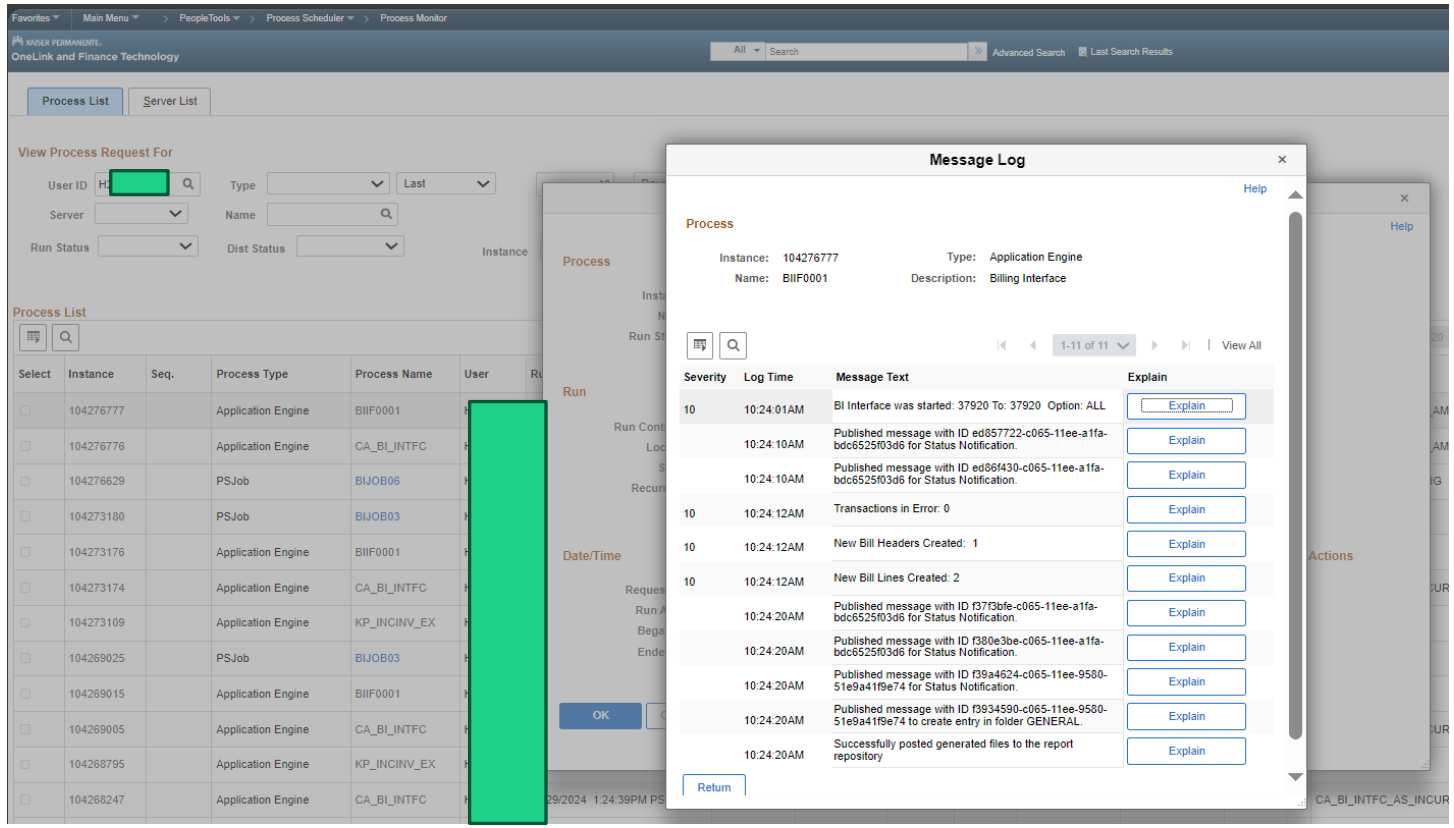
- Notice, the Process Monitor looks like you ran them individually (unlike Streamlined Billing)



Select	Instance	Seq.	Process Type	Process Name	User	Run Date/Time	Run Status	Distribution Status	Details	Elapsed Minutes	Begin Date/Time	End Date/Time	Queued Minutes	Run Control ID	Server Name
	104276777		Application Engine	BIIF0001	H[redacted]	01/31/2024 10:23:49AM PST	Success	Posted	Details	0.3	01/31 10:24:00	01/31 10:24:20	0.2	CA_BI_WORKSHEET_AMT_TRN	PSUNXDB
	104276776		Application Engine	CA_BI_INTFC	H[redacted]	01/31/2024 10:22:47AM PST	Success	Posted	Details	0.3	01/31 10:22:59	01/31 10:23:19	0.2	CA_BI_WORKSHEET_AMT_TRN	PSUNXDB
	104276629		PSJob	BIJOB06	H[redacted]	01/31/2024 9:47:09AM PST	Success	Posted	Details	1.0	01/31 09:47:18	01/31 09:48:18	0.1	CREATE_ACCOUNTING	
	104273180		PSJob	BIJOB03	H[redacted]	01/30/2024 2:18:56PM PST	No Success	Posted	Details	3.0	01/30 14:19:00	01/30 14:22:00	0.1	PSBIIINVWA0010298	

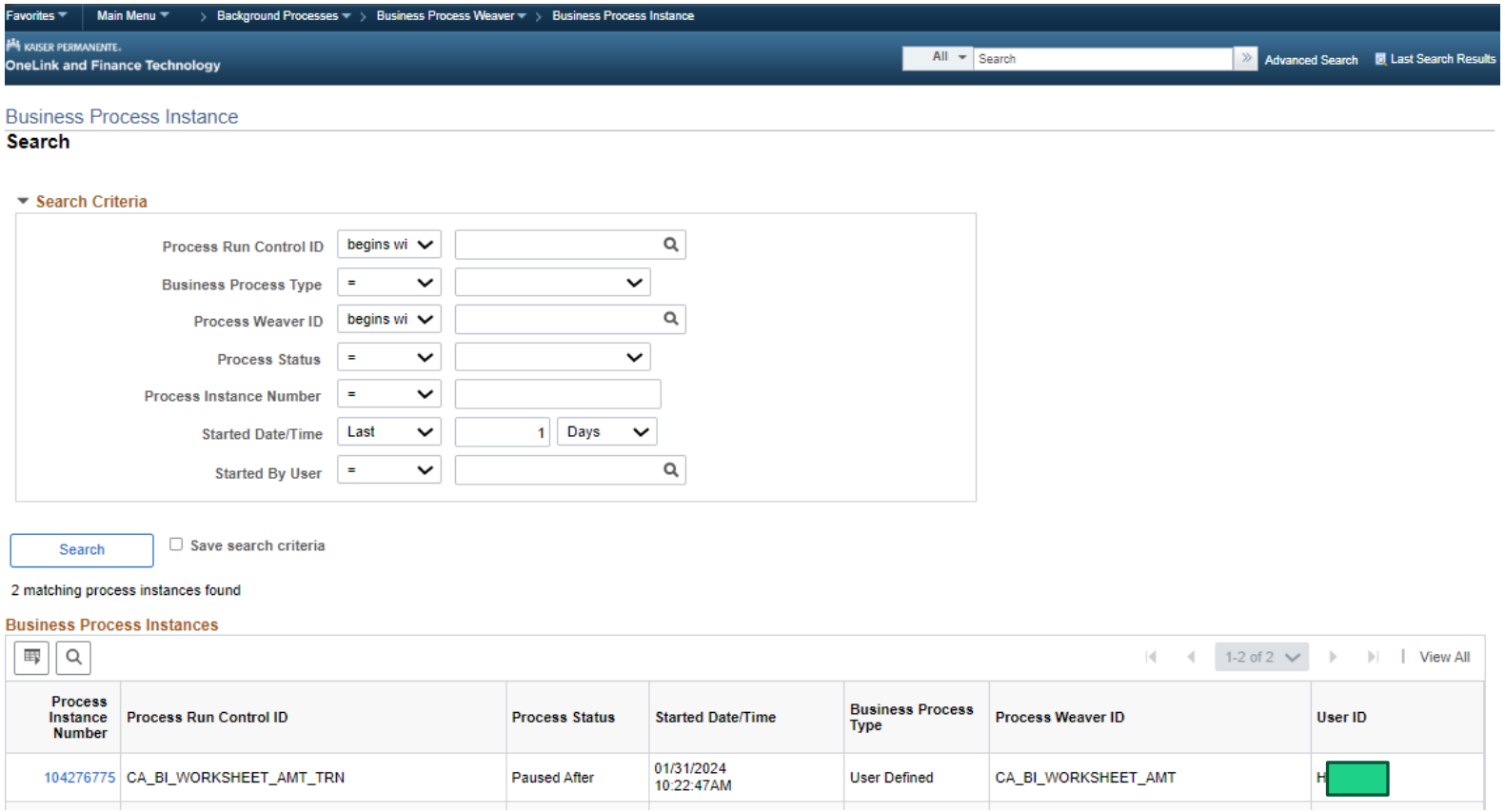
Solution

- Notice, the Process Monitor looks like you ran them individually (unlike Streamlined Billing)



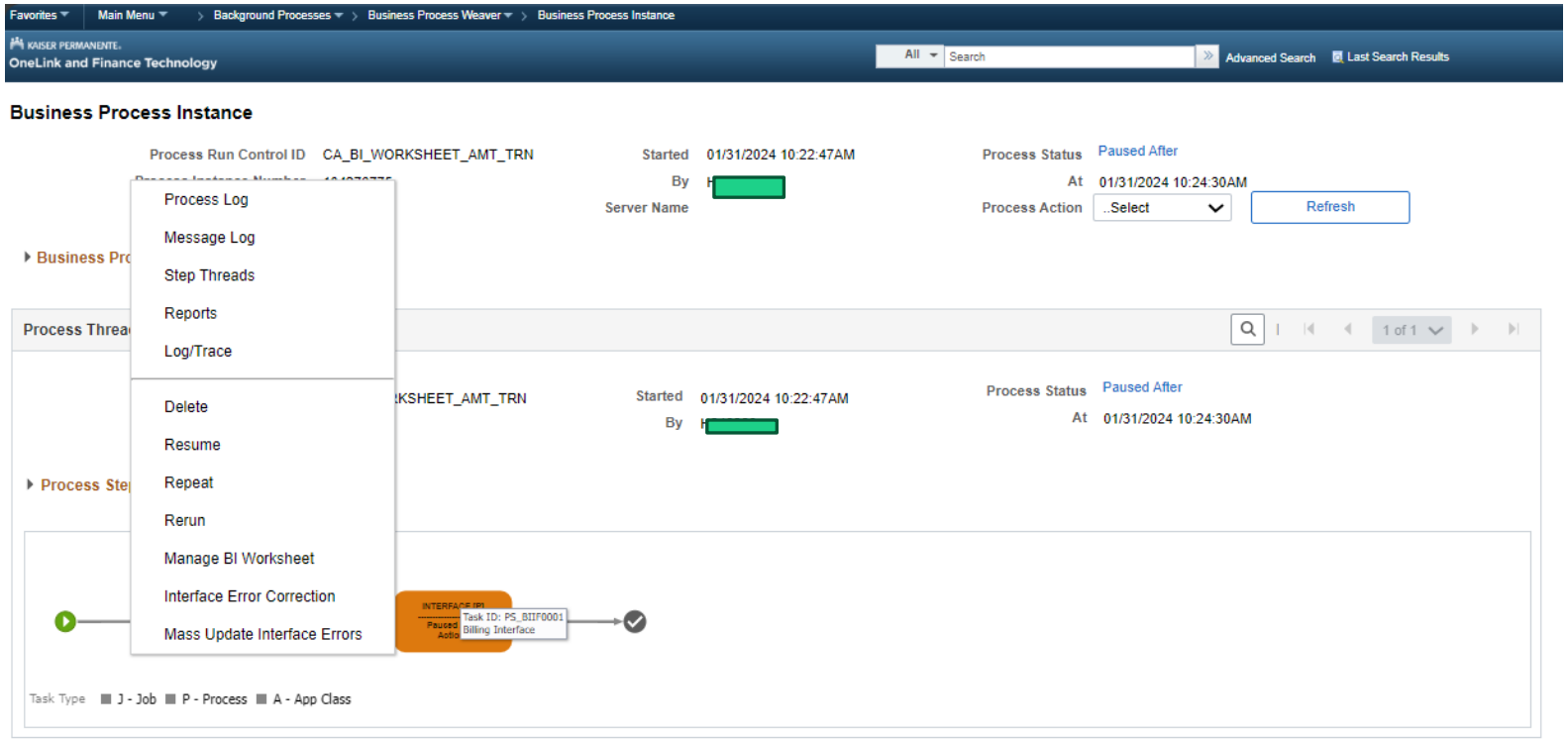
Solution

- Background Process > Business Process Weaver > Business Process Instance



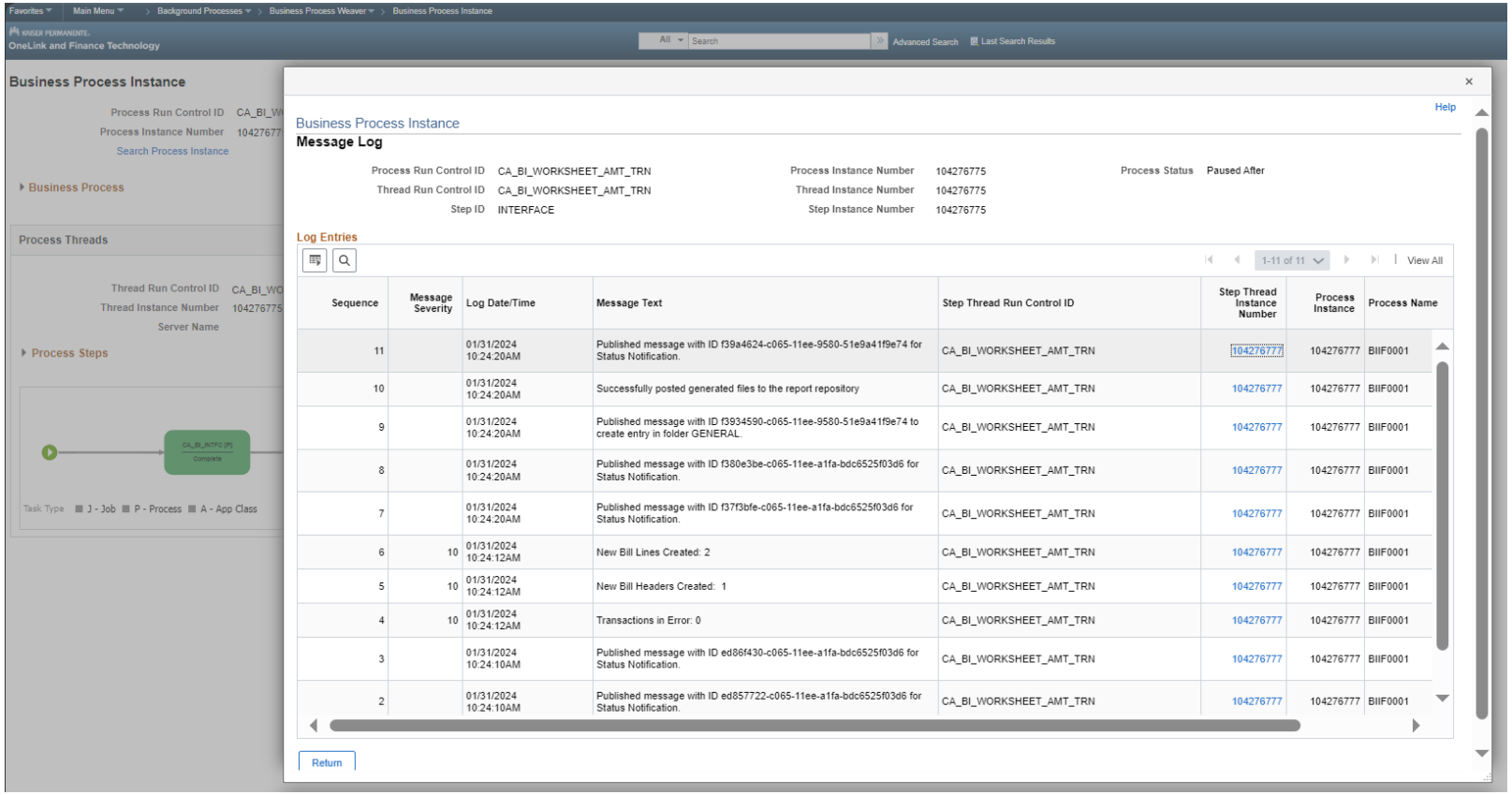
Solution

- Can also drill to the Message Log from the Business Process Instance by clicking on the process



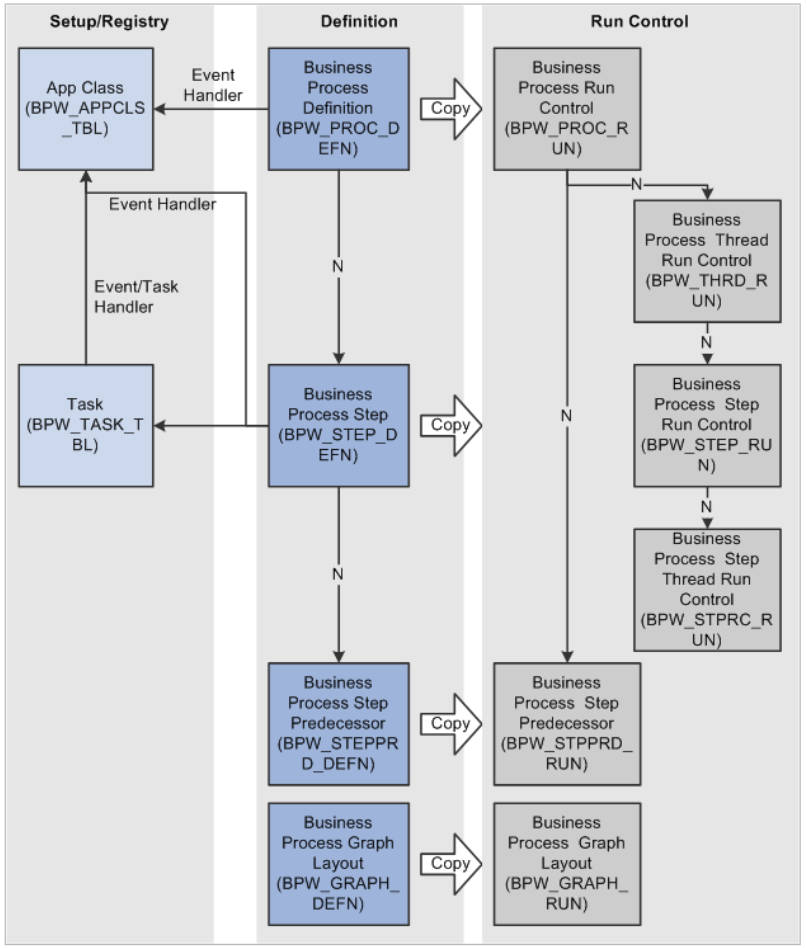
Solution

- Can also drill to the Message Log from the Business Process Instance by clicking on the process



BPW Configuration and Security

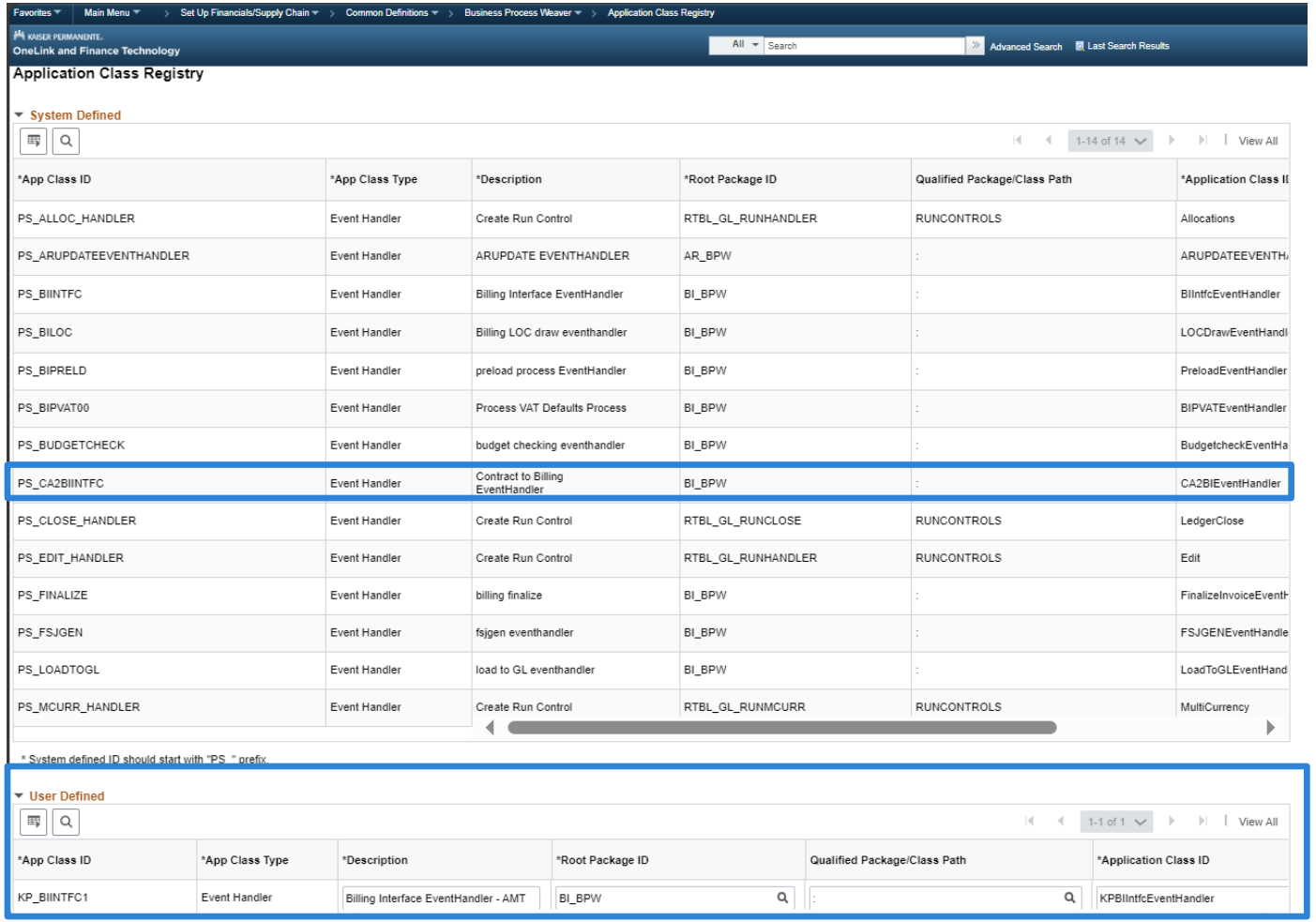
- Application Class Registry – System or User Defined
- Business Process Entry Point Registry Page
- Business Process Task Registry Page



BPW Configuration and Security

- Application Class Registry – System or User Defined

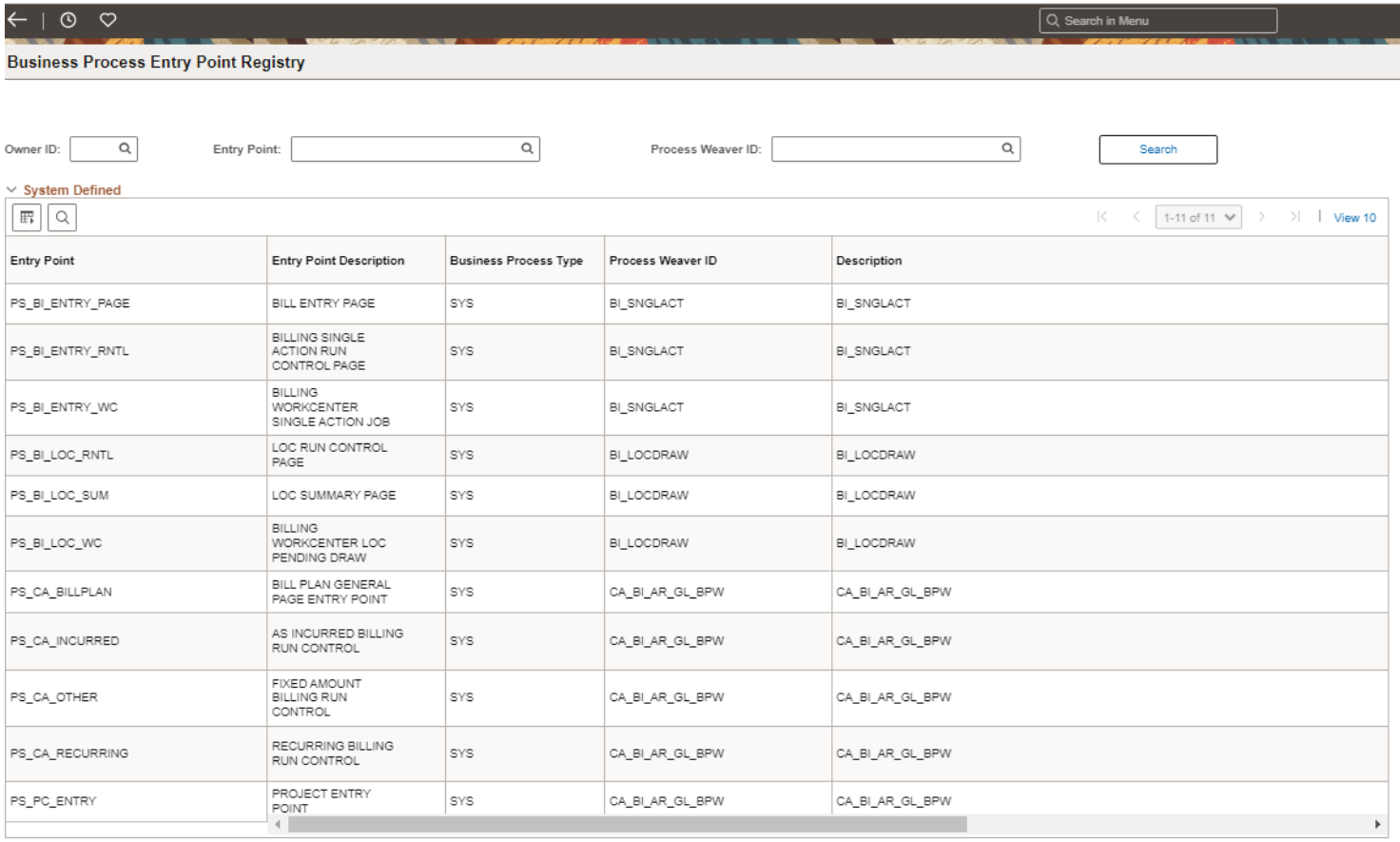
Register Application Classes that will be used in business processes. Any Event Handler or Task Handler used in a business process should be registered on this page.



BPW Configuration and Security

- Business Process Entry Point Registry Page

Set up the Entry Point registry. This page is intended for administrators who need to set which process is run for a system- or site-defined transaction entry point. Entry points are used to initiate a business process from a transaction page outside of the Business Process Weaver components.



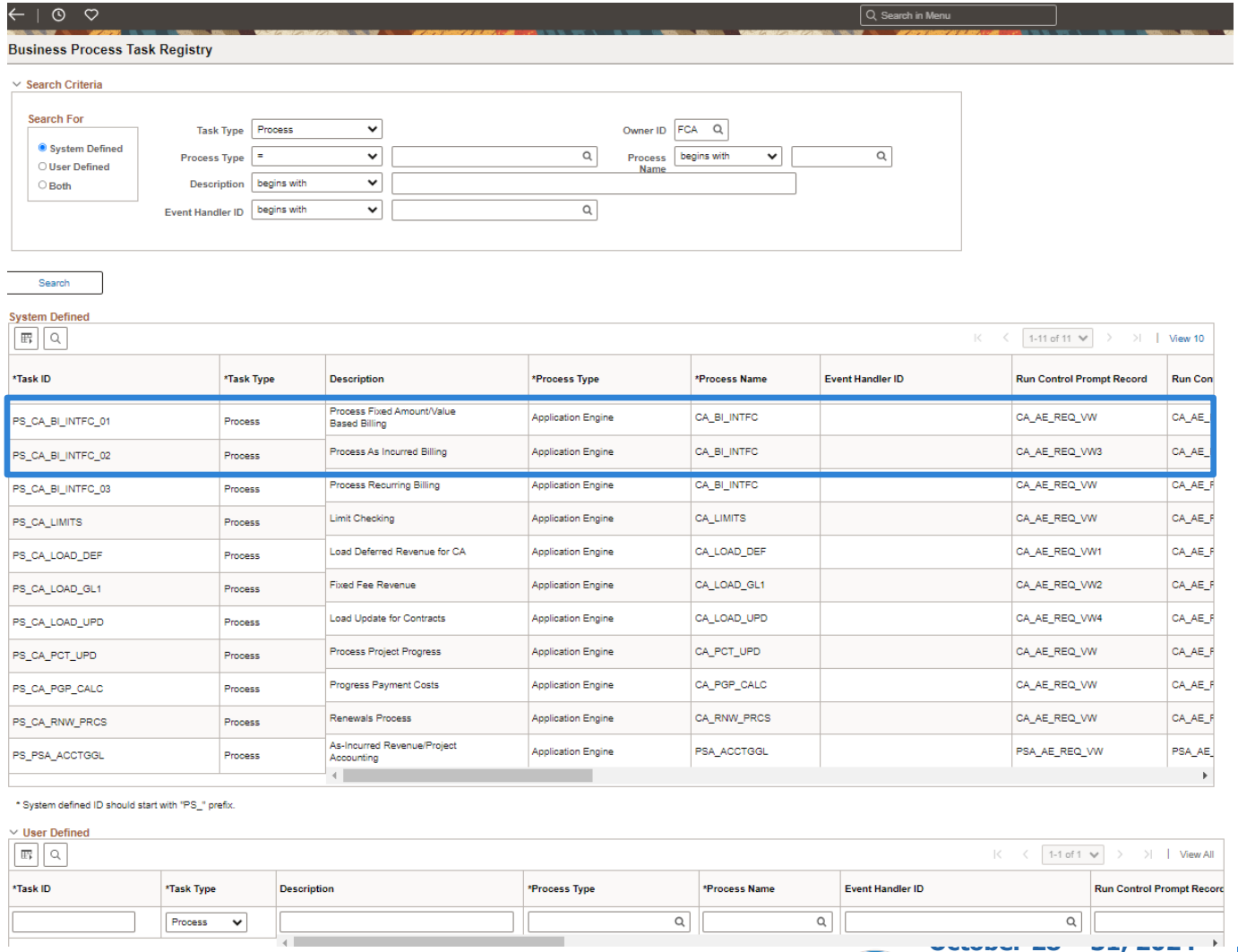
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BPW Configuration and Security

- Business Process Task Registry Page

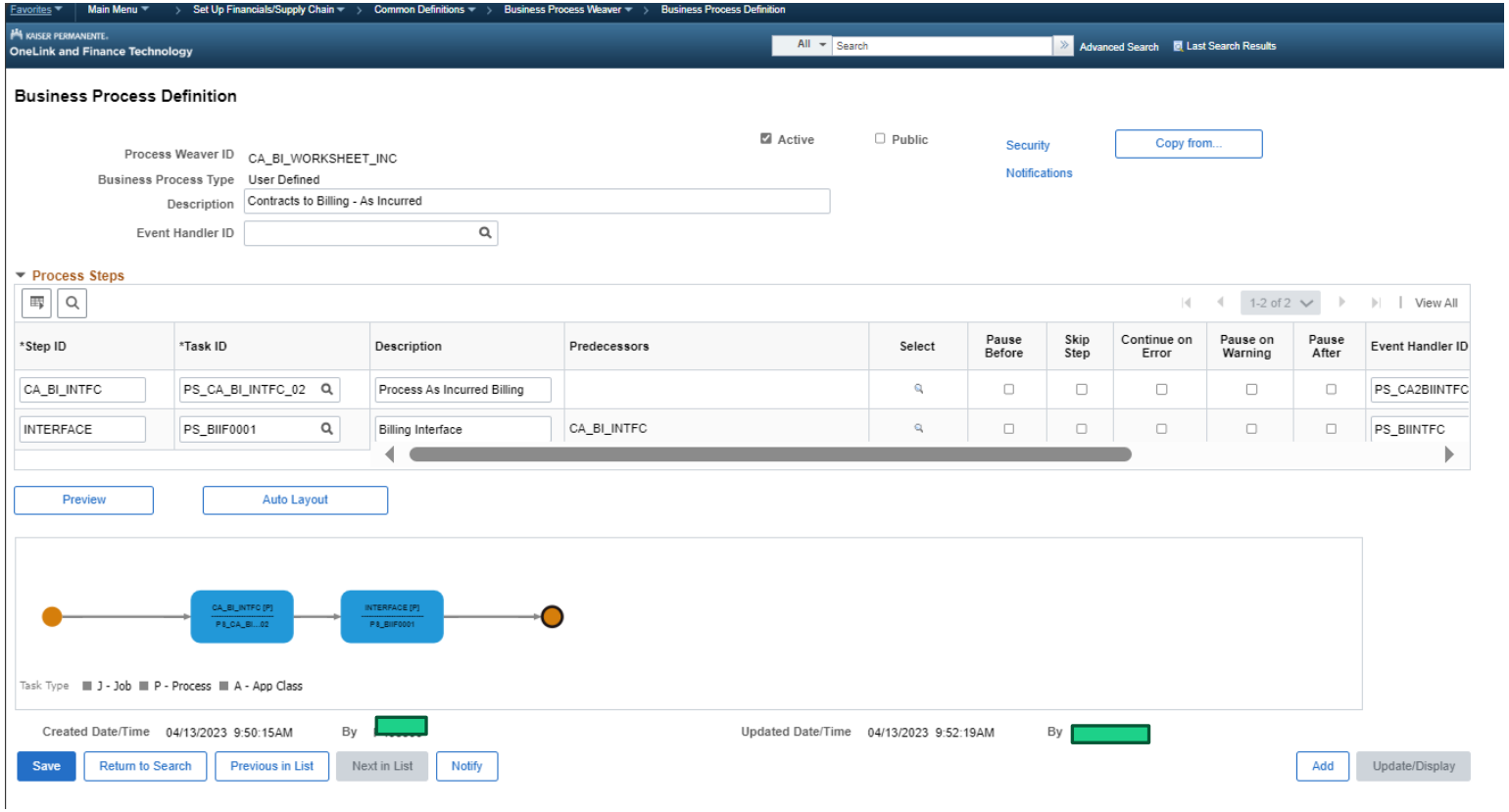
Set up the tasks that will be executed in the business processes. Application developers typically use this page to register the programs, such as Process Scheduler processes, that are part of business processes.

Oracle delivers many defined tasks as System data. These are available to use in your Business Process Definitions.



BPW Configuration and Security

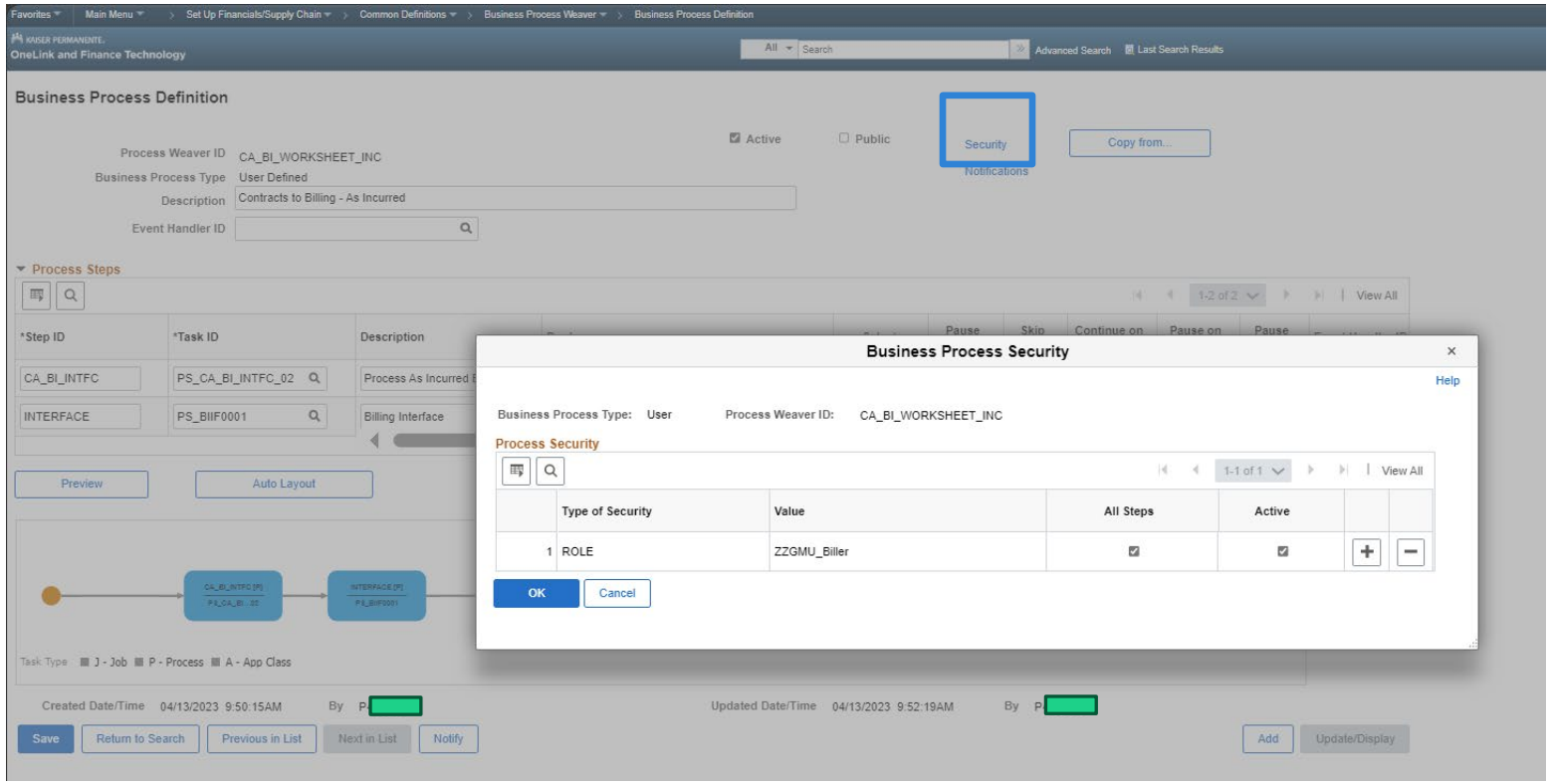
- Business Process Definition – As Incurred



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BPW Configuration and Security

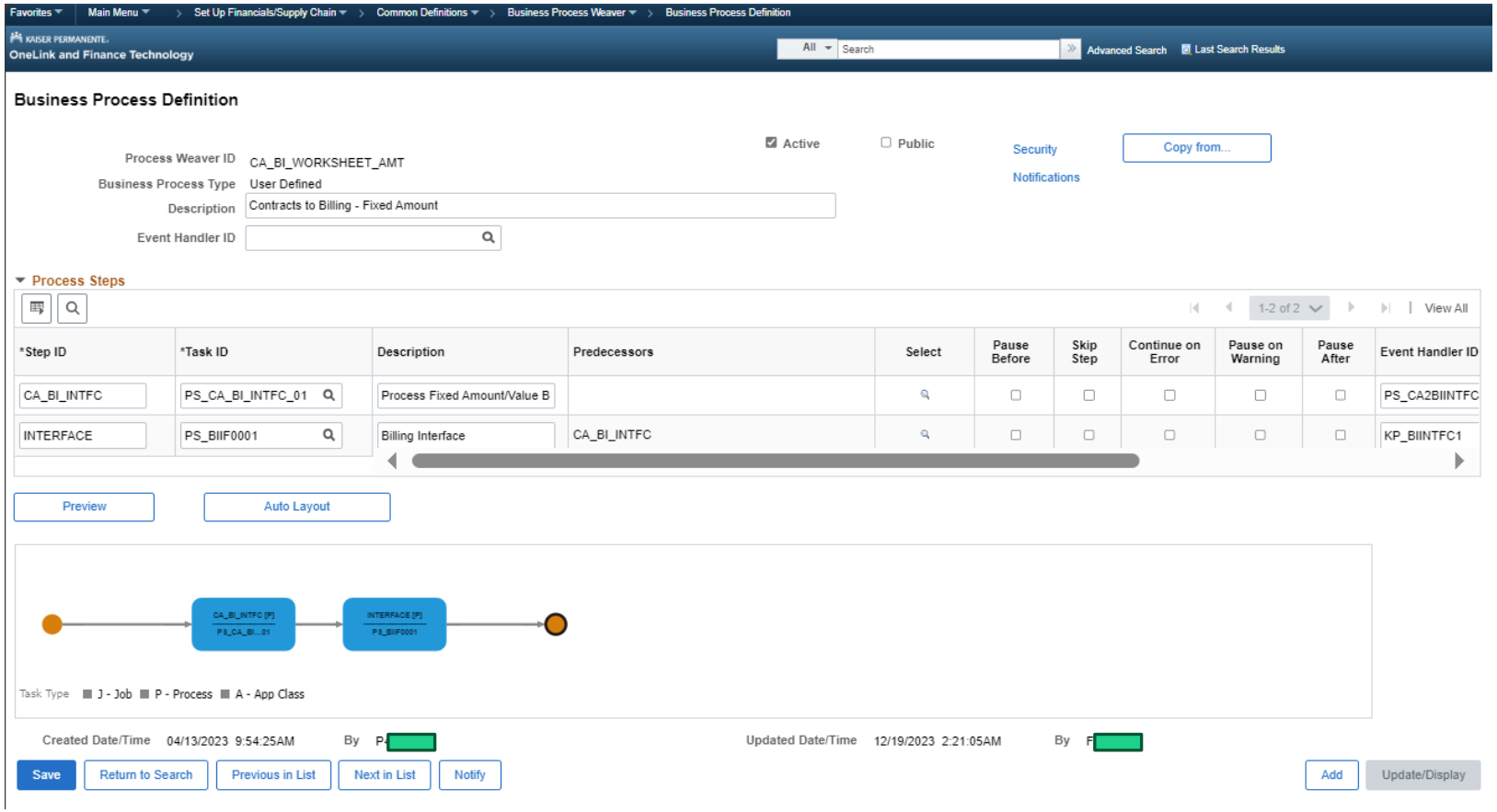
- Business Process Definition – As Incurred



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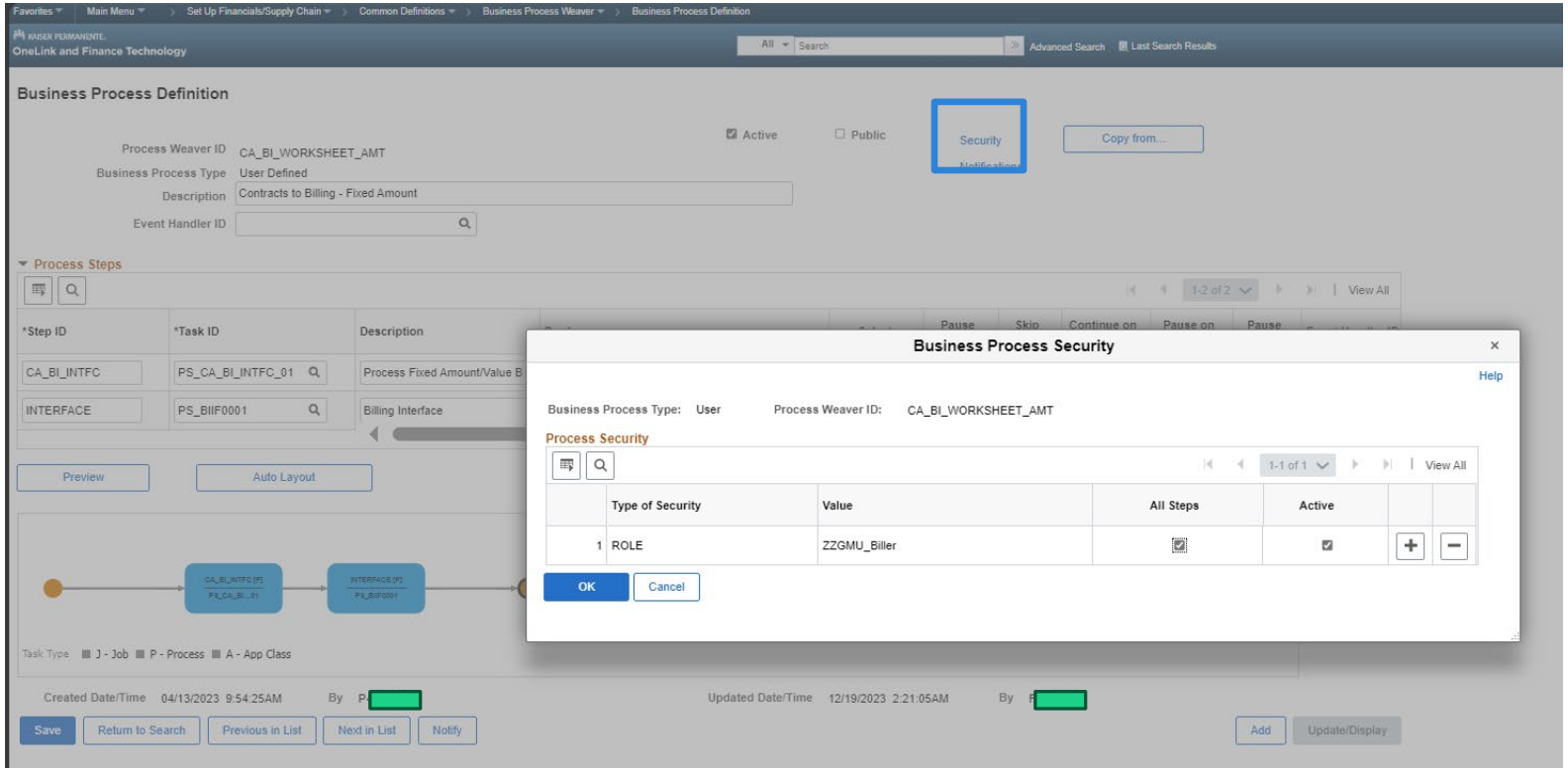
BPW Configuration and Security

- Business Process Definition – Fixed Amount



BPW Configuration and Security

- Business Process Definition – Fixed Amount



BPW Tips and Lessons Learned

- Business Process Weaver did not pass the interface ID for Fixed Amount Billing
  - Delivered Event Handler hard coded to PS_CA_BI_INTFC_02 (As Incurred)

BIIntfcEventHandler (application_class) | OnExecute

```
If &obj.ObjectType = &obj.Manager.EnumObjectType.StepInstance Then;
   &step = (&obj As BUSINESS_PROCESS_WEAVER:BUSINESS_PROCESS:COMPONENT:StepInstance);
   &threadInst = &step.ParentThread;

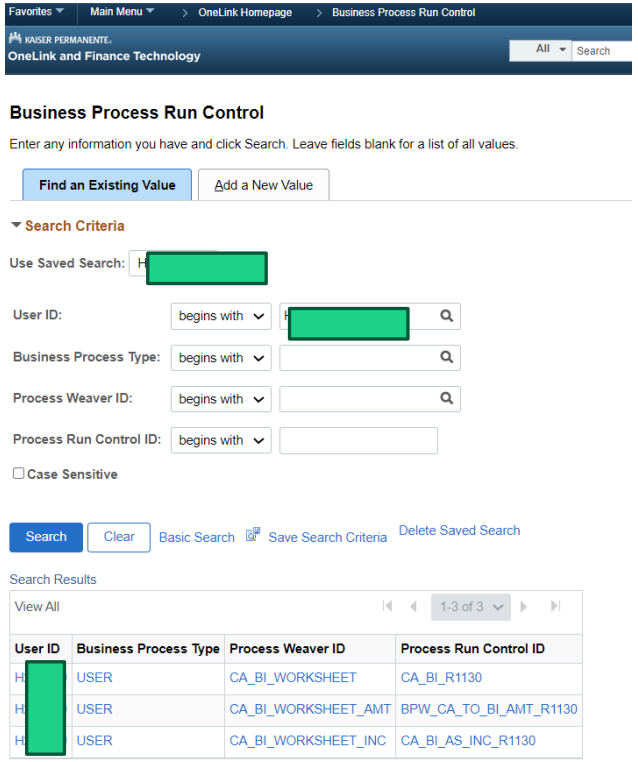
   /*LYL's API. get process instance number By taskID .*/
   Local array of BUSINESS_PROCESS_WEAVER:BUSINESS_PROCESS:COMPONENT:StepInstance &pristepArray;
   Local number &priorStepInsNum;
   Local array of number &priorStepInsNumArr;
   rem    &pristepArray = &step.GetPriorStepsByTask(&step.TaskId, False);
   &pristepArray = &step.GetPriorStepInstancesByTask("PS_CA_BI_INTFC_02");
   If (&pristepArray <> Null) And
         &pristepArray.Len > 0 Then
      &priorStepInsNumArr = &pristepArray [&pristepArray.Len].StepThreadInstanceNumbers; /*check this, multi thread?*
      If (&priorStepInsNumArr <> Null) And
            &priorStepInsNumArr.Len > 0 Then
         &priorStepInsNum = &priorStepInsNumArr [&priorStepInsNumArr.Len];
         SQLExec("SELECT INTFC_ID FROM PS_INTFC_BI WHERE PROCESS_INSTANCE = :1", &priorStepInsNum, &intfcID);
         If &intfcID <> 0 Then;
            Local date &CURRENT_DT, &EXPIRE_DT;
            Local string &RUNID, &RUNID_CHAR, &SELECTION, &BIBU;
            Local string &RUNID_CONST;
            Local string &PRINT_LISTING, &BI_JOB_RUN_OPT, &SERVERNAME;
            Local number &CADIR_LENGTH, &MAXVAL, &MAXLEN, &NBR, &INC;
            Local number &TO_INTFC_ID, &LENGTH, &SEQ_NUM;
```

BPW Tips and Lessons Learned

- Business Process Weaver did not pass the interface ID for Fixed Amount Billing
  - Temporary work around: Set Run Control to Business Unit
  - Long Term solution: create Copy of delivered EventHandler
    - Add the new App Class on App Class Registry > Event Handler ID
    - Add the above Event Handler ID on Business Process Definition at Step INTERFACE

BPW Tips and Lessons Learned

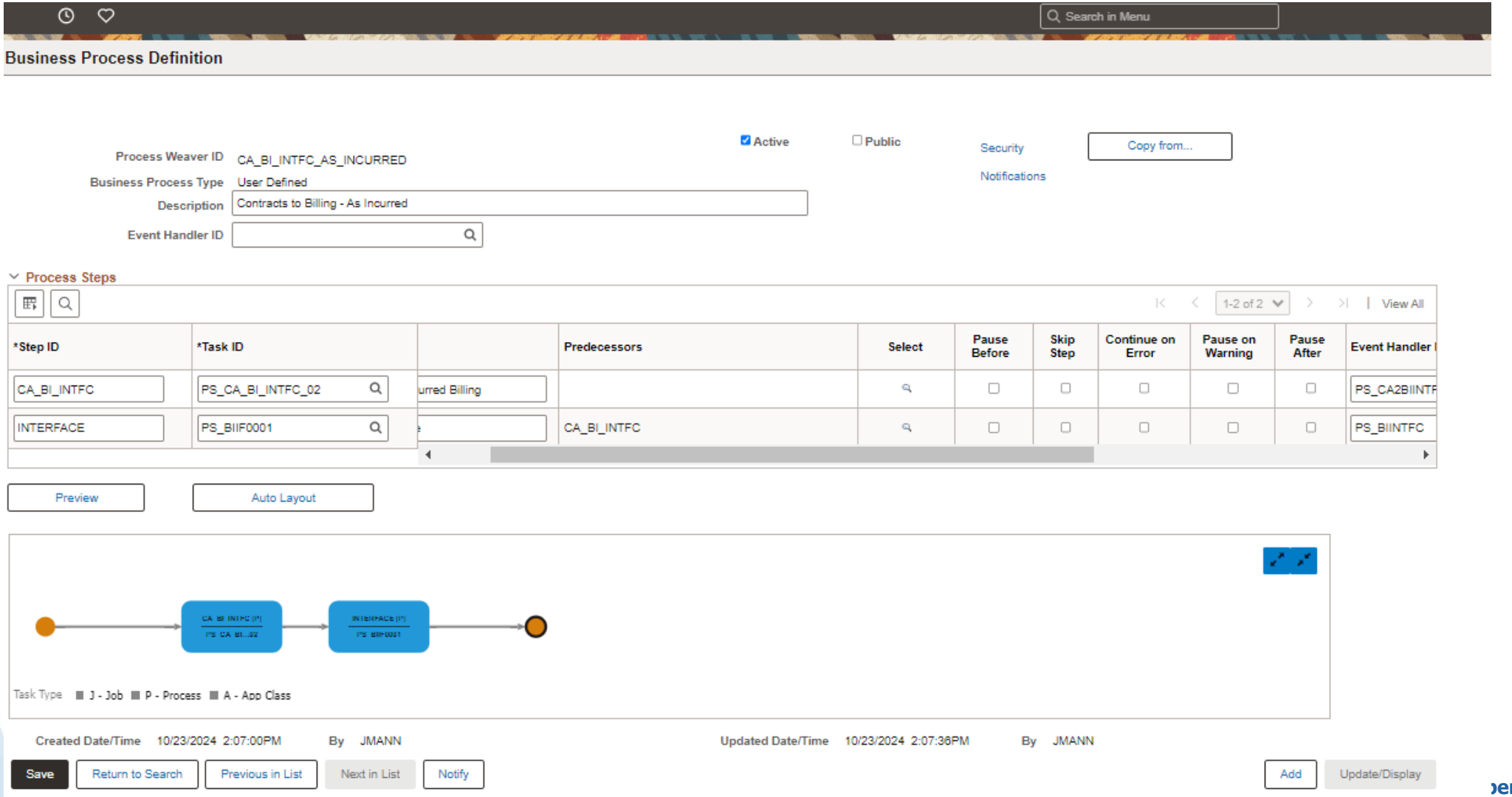
- Users can see other's run controls -> Recommendation: Save your Search Criteria



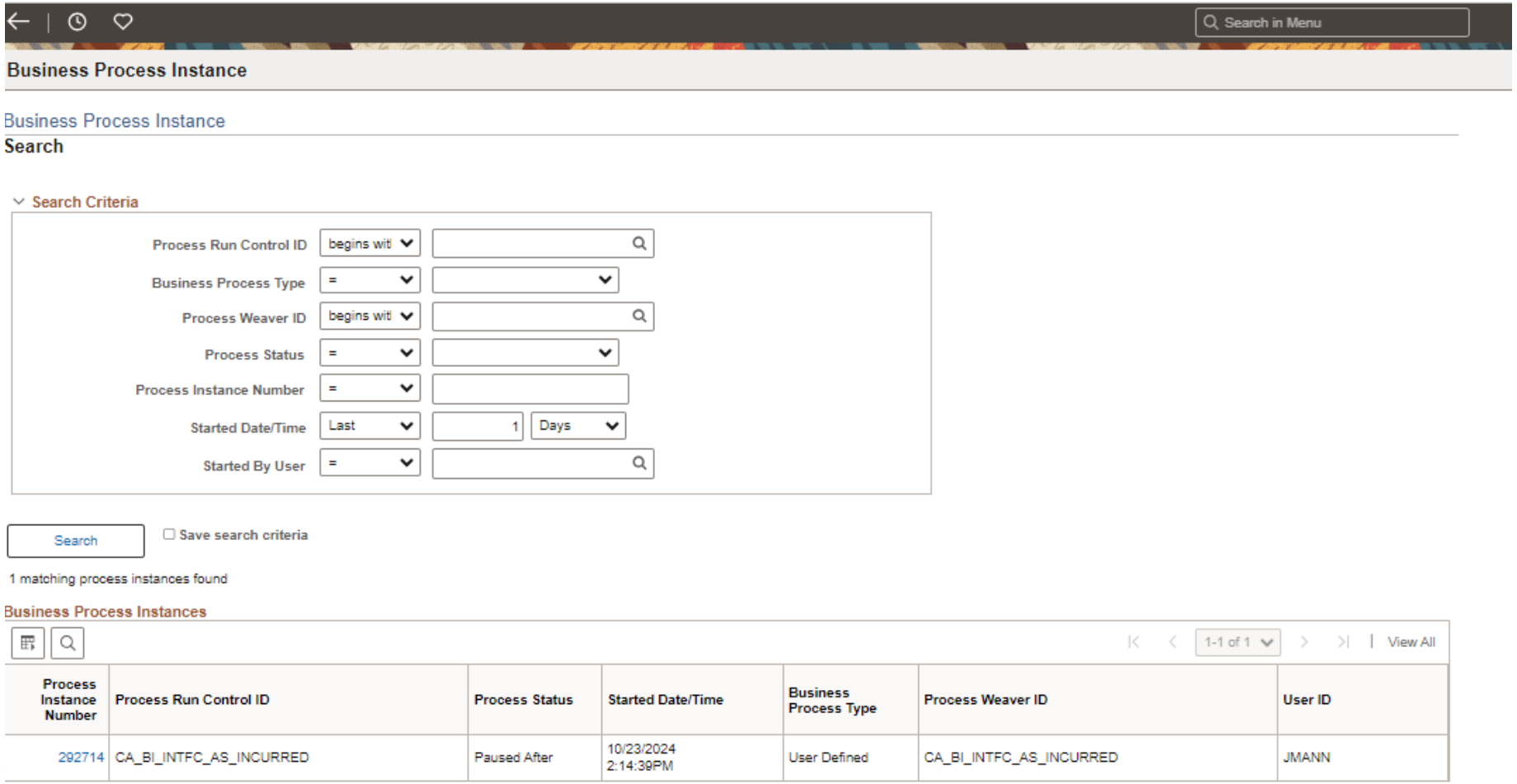
BPW Tips and Lessons Learned

- Allow time to define/update security for billers
- Allow time for training/learning curve
- Processing time is not necessarily faster, but less clicks for the user
- Troubleshooting is still the same steps

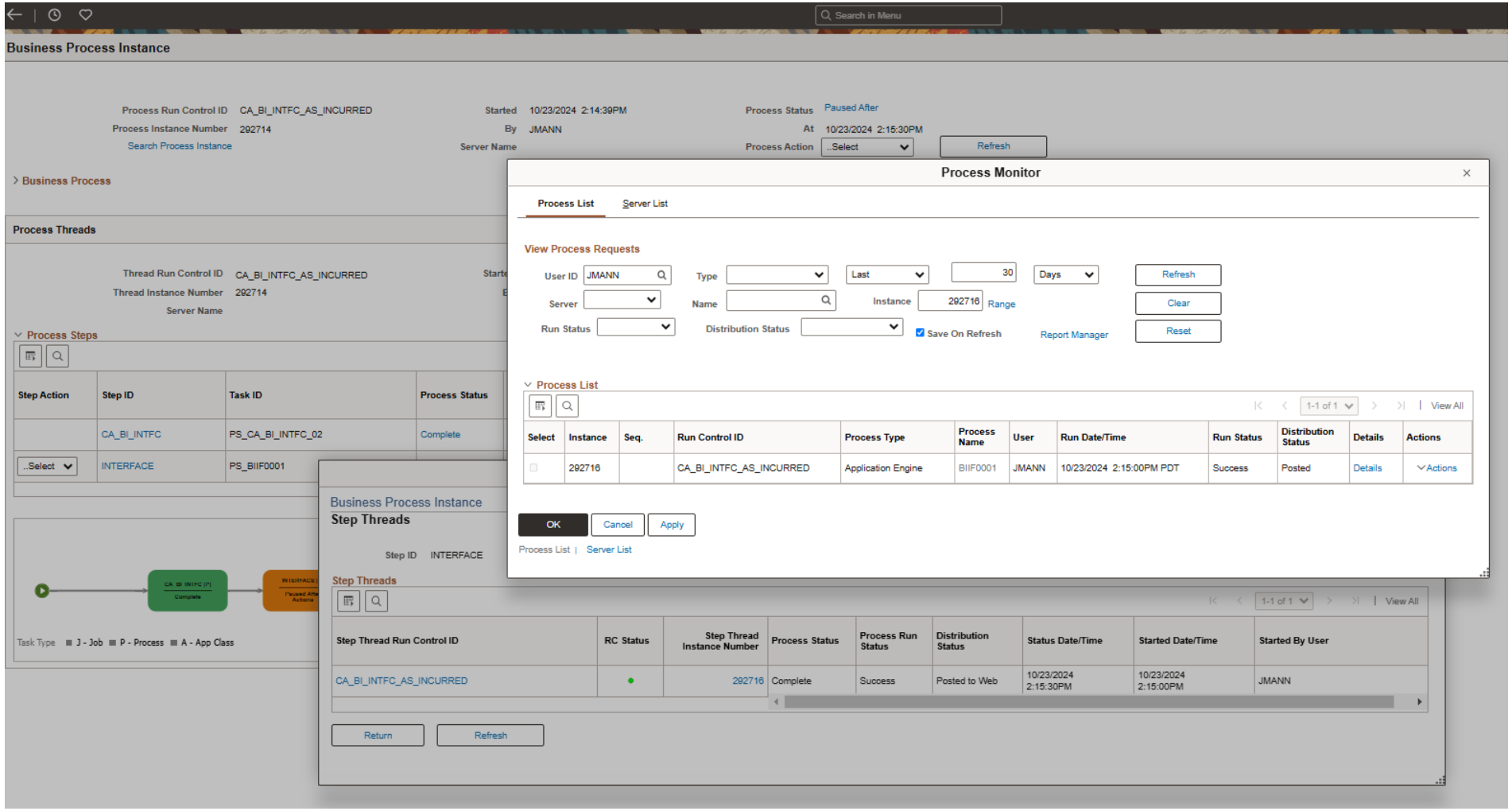
Business Process Definition - BPW PUM Image 49



Business Process Instance

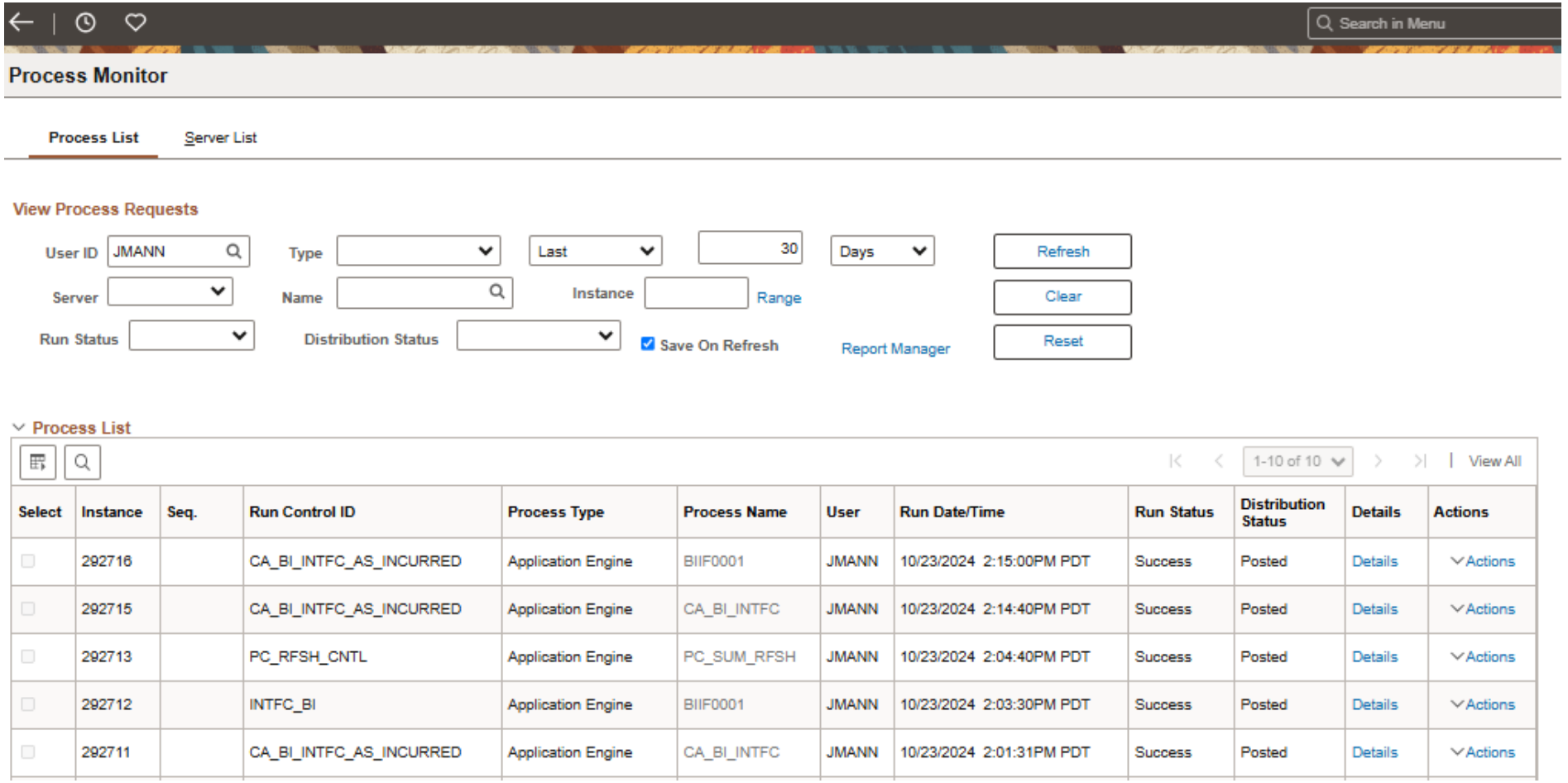


Business Process Instance



When a process (program) is executed, an instance is created to track the execution. Similar to Run Control, several levels of tracking are associated with business process, process thread, step, and step thread. This documentation refers to them as Business Process Instance, Thread Instance, Step Instance, and Step Thread Instance. Since step thread is the level at which processing is scheduled for the Process Scheduler, **Step Thread Instance corresponds to the Process Instance in Process Scheduler.**

Business Process Instance



Select	Instance	Seq.	Run Control ID	Process Type	Process Name	User	Run Date/Time	Run Status	Distribution Status	Details	Actions
☐	292716		CA_BI_INTFC_AS_INCURRED	Application Engine	BIIF0001	JMANN	10/23/2024 2:15:00PM PDT	Success	Posted	Details	Actions
☐	292715		CA_BI_INTFC_AS_INCURRED	Application Engine	CA_BI_INTFC	JMANN	10/23/2024 2:14:40PM PDT	Success	Posted	Details	Actions
☐	292713		PC_RFSH_CNTL	Application Engine	PC_SUM_RFSH	JMANN	10/23/2024 2:04:40PM PDT	Success	Posted	Details	Actions
☐	292712		INTFC_BI	Application Engine	BIIF0001	JMANN	10/23/2024 2:03:30PM PDT	Success	Posted	Details	Actions
☐	292711		CA_BI_INTFC_AS_INCURRED	Application Engine	CA_BI_INTFC	JMANN	10/23/2024 2:01:31PM PDT	Success	Posted	Details	Actions

When a process (program) is executed, an instance is created to track the execution. Similar to Run Control, several levels of tracking are associated with business process, process thread, step, and step thread. This documentation refers to them as Business Process Instance, Thread Instance, Step Instance, and Step Thread Instance. Since step thread is the level at which processing is scheduled for the Process Scheduler, **Step Thread Instance corresponds to the Process Instance in Process Scheduler.**



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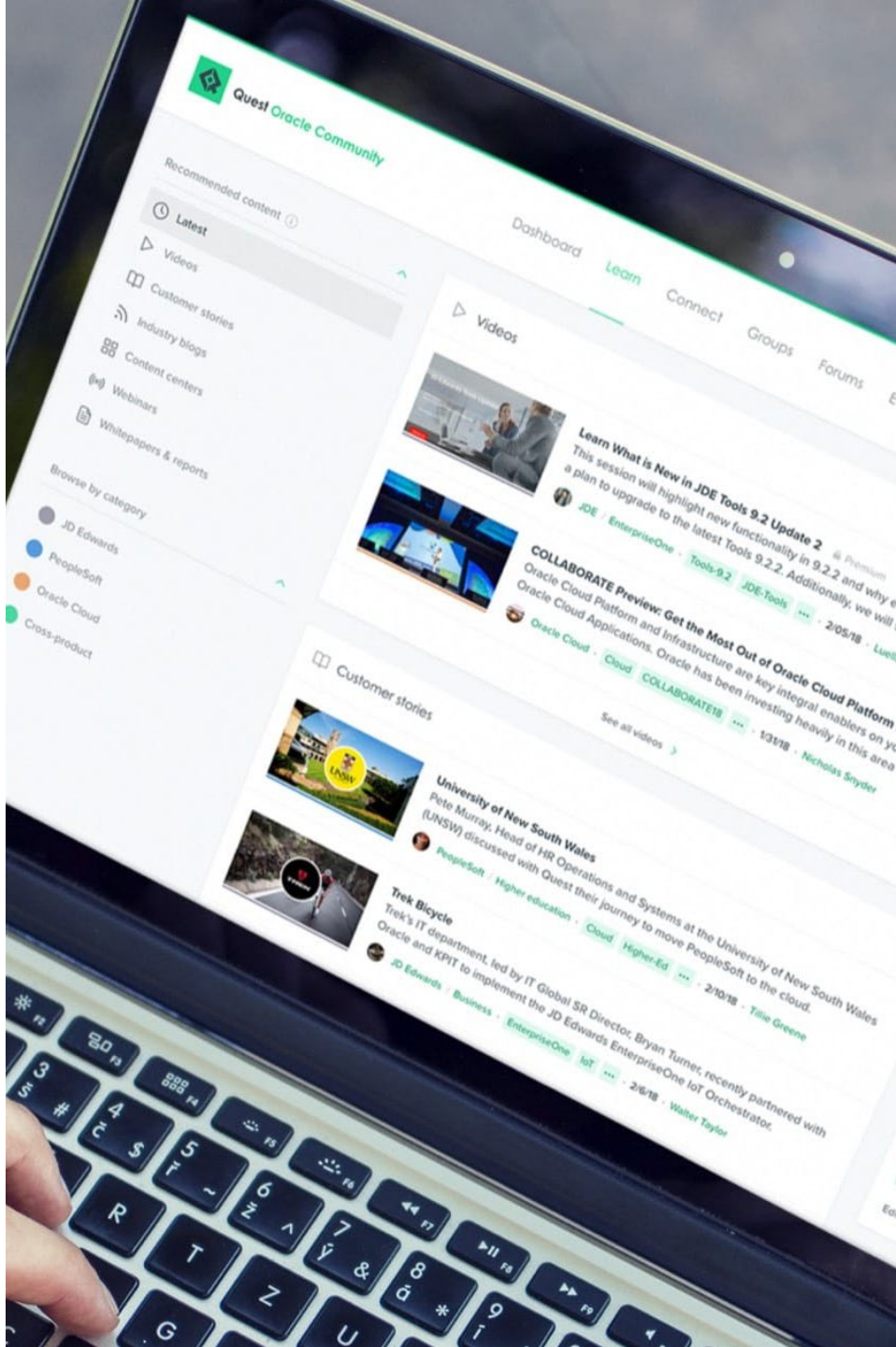
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Appendix

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SpearMC Sessions

Date	Time (ET)	Session Title	Presenter	Session #
10/29	12:00 PM	Business Process Weaver – Automation please!	Jessica Mann Yuliya Ivanova	P-049639
10/29	1:30 PM	Demo Enhancing Internal Controls Using a Segregation of Duties Analyzer	Randy Johnson	DEMO
10/29	1:45 PM	Learn PeopleSoft Today, Invest in Your Future with PeopleSoft All Access Learning Pass. Product Demonstration for PeopleTools, FSCM, HCM and Campus Solutions.	Marcus Bode Susan Caranante	DEMO
10/29	2:30 PM	A Fresh Look at PeopleSoft Grants Management	Jessica Mann	P-049641
10/29	3:45 PM	Customer Panel - Oracle Guided Learning	Cameron McClurg	P-049755
10/30	12:00 PM	Exploring PeopleSoft PICASO: A Guided Demo of Chatbot Capabilities	Joe Finlinson	DEMO
10/30	1:15 PM	Achieve a Seamlessly Integrated Time, Absence, Payroll Management Solution using PeopleSoft HCM	Logesh Balasubramaniam	P-049960
10/30	3:00 PM	PeopleSoft Automated Testing and PTF Accelerators at NDUS and State of ND	Tarun Amuthan	DEMO
10/30	3:45 PM	PeopleSoft Fluid Delegation Framework Best Practices	Randy Johnson	P-049664
10/30	5:00 PM	Taking PeopleSoft Chatbots to the Next Level with Oracle Guided Learning (OGL)	Tarun Amuthan	P-049649
10/31	11:00 AM	Demo Using the Powerful Fluid Navigation Collections Framework	Logesh Balasubramaniam	DEMO
10/31	11:15 AM	OGL: Real Time Guided Processing for Students, Applicants, Employees, Suppliers & Customers	Cameron McClurg	DEMO
10/31	2:30 PM	PeopleSoft Match Exception Collaboration Center - Real World Lessons Learned!	Randy Johnson	P-049663

2024 Training Calendar

Date	Session Title
Nov 4	PeopleSoft 9.2 Query Basic & Intermediate for HCM
Nov 5	PeopleSoft 9.2 Query Advanced for HCM
Nov 7	PeopleTools 8.59-8.61 OpenSearch Dashboards
Dec 10-11, 17-18	PeopleTools 8.59-8.61 System Administration: Maintenance and Troubleshooting

Visit our website for additional details

2025 Training Calendar

Date	Session Title
Jan 22	PeopleSoft 9.2 Query Basic & Intermediate for FSCM
Jan 23	PeopleSoft 9.2 Query Advanced for FSCM
Feb 19	PeopleSoft 9.2 Query Basic & Intermediate for Campus Solutions
Feb 20	PeopleSoft 9.2 Query Advanced for Campus Solutions