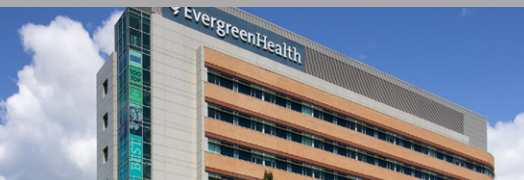


## RECENT SUCCESS STORIES

### EVERGREENHEALTH

Fully modernized and fully managed



#### THE OPPORTUNITY

Evergreen's single admin model created inconsistencies in service and caused architecture and service methodologies to stagnate.

#### OUR SOLUTION

System Administrators provide around-the-clock support and leverage an extensive network of backup admins to resolve one-off, rare issues.

#### SERVICES PROVIDED

Overall Operational Support, Environment Lifecycle Management, Database Administration, Patching and Proactive Health Checks

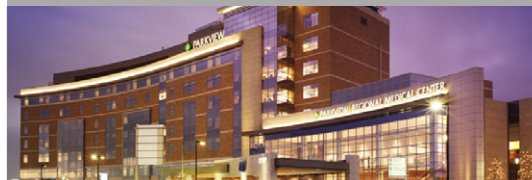
#### RESULTS

Modernized the platform, exposed risk areas with mitigation plans, created and enforced best practice methodologies, and continue to provide 24/7, SLA-governed support with reporting



### PARKVIEW HEALTH

Superior user experience, innovation and control



#### THE OPPORTUNITY

Parkview Health was looking for a fresh approach to their PeopleSoft maintenance, support and enhancement needs.

#### OUR SOLUTION

A cost-effective PeopleSoft Managed Services suite to support daily operations, special projects and PeopleSoft Update Manager/testing initiatives.

#### SERVICES PROVIDED

Operational Support (Technical and Functional), PeopleSoft Test Framework, Testing as a Service and OCI tenancy, plus special projects such as Segregation of Duties Remediation, Grants Reimplementation, ePerformance Notification Framework

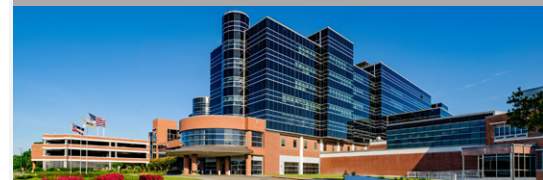
#### RESULTS

Delivered a better user experience, continuous innovation and improvements thanks to regular updates, plus tighter controls around customizations and enhancements



### MEMORIAL HOSPITAL AT GULFPORT

Less work, less risk, less cost



#### THE OPPORTUNITY

MHG's PeopleSoft support organization had grown into a full-time, multi-consultant model with high overhead and limited flexibility.

#### OUR SOLUTION

SpearMC created a flexible structure that enables MHG to independently manage their support work and only request outside assistance when needed.

#### SERVICES PROVIDED

FSCM and HCM functional support, regulatory and ad-hoc application services (including 1099, tax and PUM support), PTF build, Testing as a Service (TaaS), Upgrade Support

#### RESULTS

Saved time, reduced risk and gained the flexibility to apply unused hours to strategic initiatives (e.g., training, upgrade support and technical services)

