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Introducing the PeopleSoft Learning Assistant (PLA)

AI-Powered Knowledge for PeopleSoft
Teams

Your Presenter



JOE FINLINSON
Managing Director, Solution
Strategy

[www.linkedin.com/in/joe-
finlinson/](https://www.linkedin.com/in/joe-finlinson/)
jfinlinson@mythics.com
(801) 599-3204



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Agenda

Introduction & Context

What is the PeopleSoft Learning
Assistant

Demo

Business Value & ROI

Implementation & Next Steps

Wrap-up



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About Mythics

Mythics brings together three of the most trusted Oracle partners—Mythics, SpearMC, and SmartERP—to bring you one expert partner across SaaS, PaaS, IaaS and on-premise.

Mythics is now a full Oracle systems integrator—your single partner for strategy, software licensing, implementation, managed services, and training. We're recognized as a trusted Oracle partner with deep expertise, national scale, and a decades-long track record of delivering outcomes with precision and reliability. We serve a diverse range of industries—including public sector, healthcare, higher education, and commercial enterprises, with a proven ability to navigate high-stakes, highly regulated environments. We're more than a vendor. We're your long-term partner for digital transformation.



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SMART ERP
Solutions

Corporate Experience



**50/50 States
Supported**

Across multiple functional
disciplines



**15/15 Cabinet
Agencies Supported**

Supporting a wide range of
mission areas



**400+ Higher
Education Customers
Supported**

Enabling our future leaders



**500+ Private Sector
Customer Supported**

Supporting a wide range of
commercial areas



**100+ OCI
Projects**

Modernizing Oracle
workloads



**100,000+ Oracle
Transactions**

Experience matters



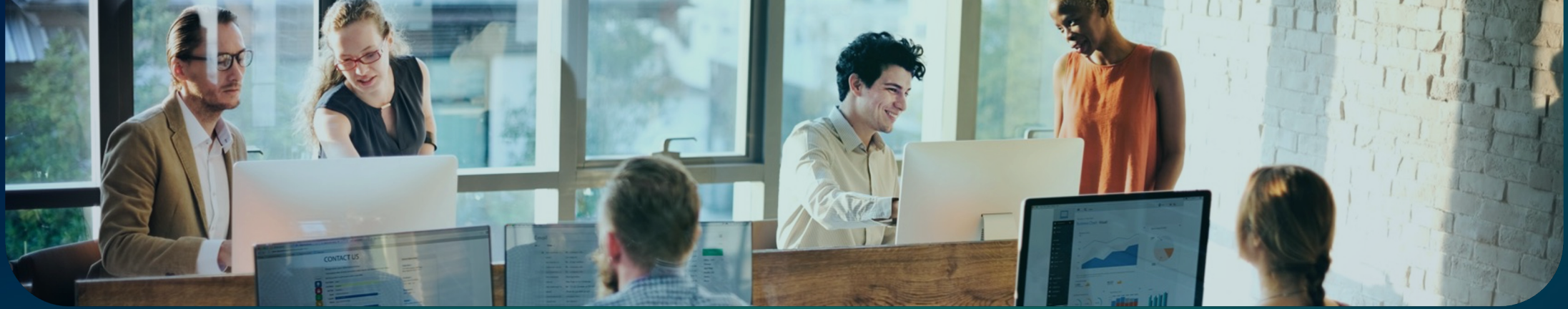
**1,500+
Implementations of
Oracle Technology**

Highly capable technologists



**150+ Oracle Cloud
Certified Employees**

Highly capable technologists



The hidden PeopleSoft cost: wasted time

30

Of work time spent
searching for
information

%

\$18K

Annualized cost of
lost productivity of
one person

Based on IDC/McKinsey Research, and BLS Median Salary Statistics

What Slows PeopleSoft Teams Down?

Outdated training, wasted search time, knowledge loss, and slow resolution; together they create the hidden cost of wasted time.



Outdated Training

Static Content, hard to keep current



Wasted Search Time

Hours lost digging for answers



Knowledge Loss

Turnover drains expertise



Slow Resolution

Delays hold up business

Why a Learning Assistant?

PeopleSoft teams don't just need more training – they need real-time, contextual answers that evolve with the system.



Continuous Learning

PeopleSoft Evolves. Training Should too.



Real-Time Answers

No more waiting, no more digging



Contextual Support

Guidance tailored to the task at hand



AI + Expertise

Smarter decisions, powered by trusted content

Welcome to PeopleSoft Learning Assistant

Ask me anything! I'll search through my knowledge base to provide you with accurate and relevant answers.

Type your message...



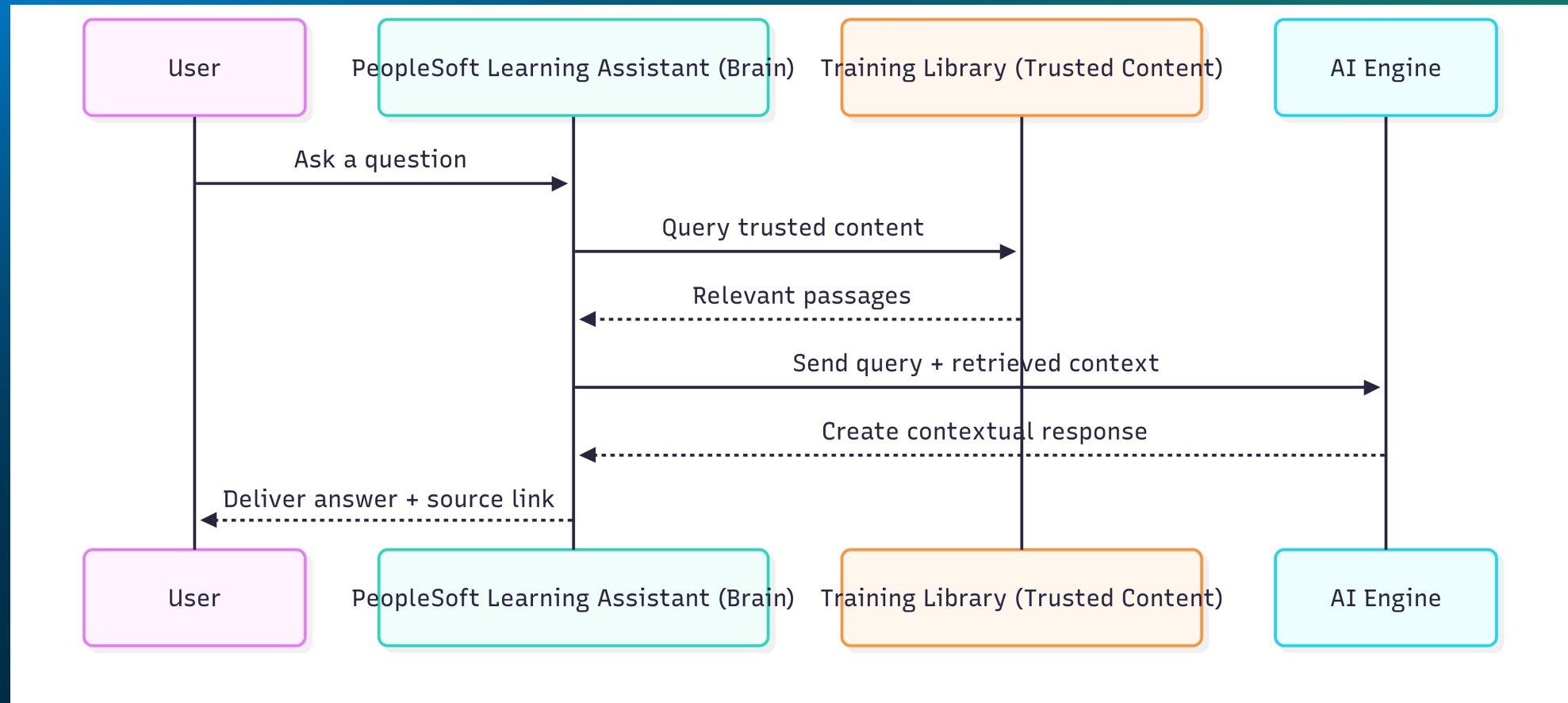
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- AI-Powered Retrieval
- Conversational Interface
- Connected to and Powered by the SpearMC Training Library
- Always on / Always Available

How PeopleSoft Learning Assistant Works



Demo

Use Cases:

Login

Functional

Technical

Integration to AALP & OGL

Value for PeopleSoft End Users

For users, PLA means speed, learning,
and confidence

Instant Answers

Get what you need without searching

Learn While Working

Every question doubles as training

Confidence

Clear, validated answers you can trust

Value for PeopleSoft Support Teams

For support teams, PLA reduces strain
and preserves knowledge

Faster Resolution
Solve issues with contextual guidance

Knowledge Retention
Capture expertise before it's lost

Simplified Onboarding
Cross-train and ramp up new staff
quickly

Value for Leadership

For leadership, PLA delivers measurable ROI and future proofing

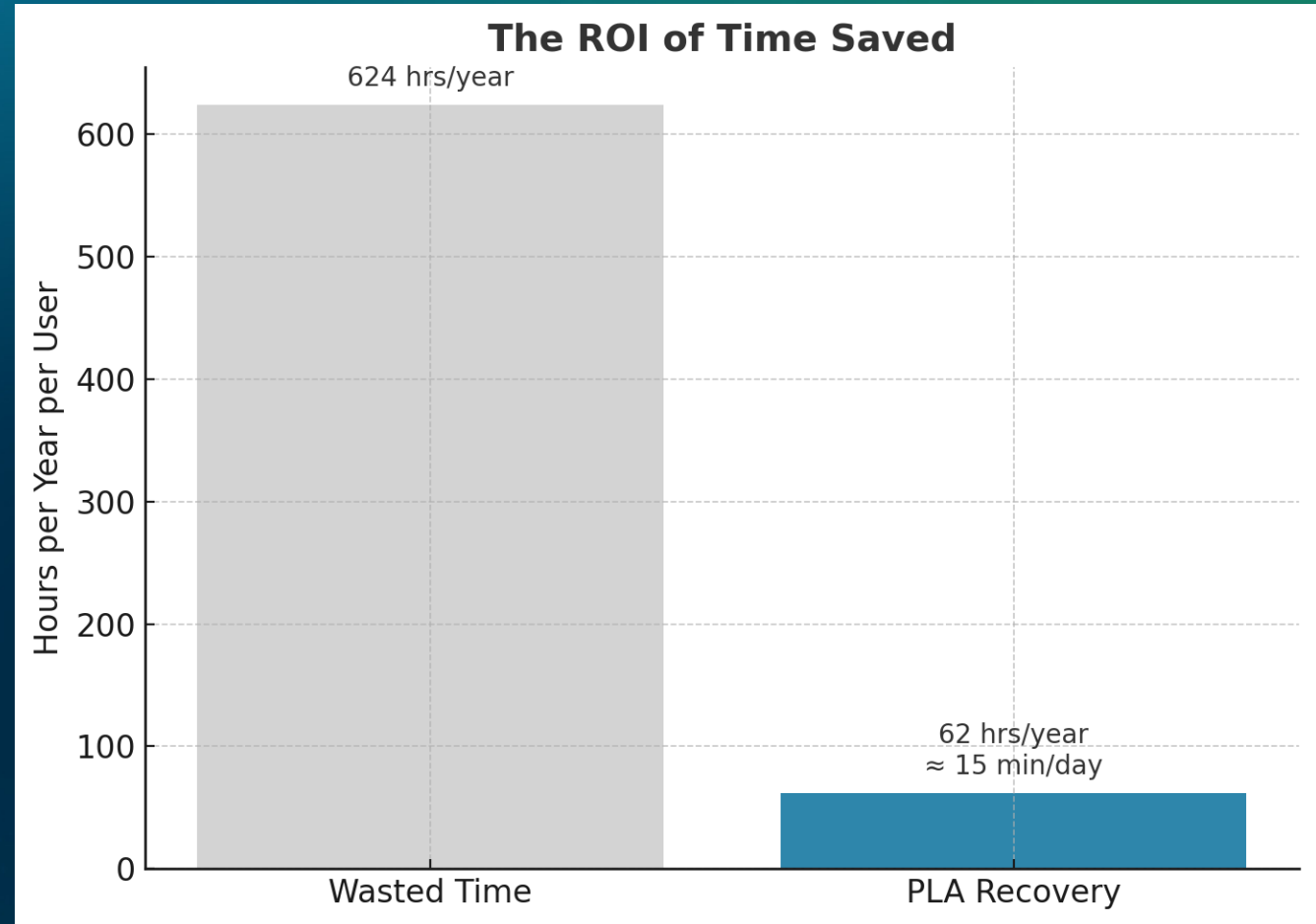
Lower Costs
Reduce training and support expenses

Higher Productivity
Boost team efficiency and service levels

Future-Proofing
Ensure knowledge continuity despite turnover

The ROI of Time Saved

Even if the Learning Assistant saves just 15 minutes a day, that's 62 hours a year; nearly two full weeks of productivity given back to every PeopleSoft user.



How to Get Started with PLA

Implementation

- SaaS Platform (nothing to install)
- Connected to AALP (answers grounded in trusted training content)
- Ready on day one (no setup required)

Adoption

- Pilot (small group of users)
- Expansion (add teams and functions as value grows)
- Enterprise (broad rollout, continuous updates)

The PeopleSoft Your Team Deserves

PLA Delivers:

- Real-time answers when people need them
 - Lower training costs through smarter learning
 - Retained knowledge
 - A better user experience
-

Ready to give your PeopleSoft users their time back?

Options: Start with a pilot, or implement a full roll out

The next move is yours – we're here when you're ready!



Thank You

JOE FINLINSON

Managing Director, Solution Strategy

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